

The NEW SpringerLink

Quick Reference Guide for Administrators

The administrator functionalities are easily accessible. This is a quick reference guide to the available functionalities, covering:

- 1. Activating your Administrator account on the new SpringerLink
- 2. Logging in
- 3. Forgotten Password
- 4. Access to the Administrator Dashboard
- 5. View your Entitlements
- 6. Usage Reports
- 7. Member List
- 8. Associating new users
- 9. IP Ranges
- 10. Uploading Institutional / Company logo

1. Activating your Administrator account on the new SpringerLink

Upon activation you will receive an email from <u>OnlineService@springer.com</u> with a link to activate your account. Your email address is your user name and you can choose your own password.





After following the link you will see the below page where you can fill in your password:

🙆 Springer	Verify your Springer account
	To set up your account, you need to select and confirm a password.
	Usemame:
	Your password needs to contain a minimum of 6 characters and contain a mixture of letters and numbers.
	Choose a password
	Confirm password
	Having difficulties? We are here to help. Please contact us at onlineservice@springer.com

2. Log in

Please note that after doing step 1 you are not yet automatically logged in. You can go to any page on link.springer.com and **log in at the top right hand corner**:





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• Contact Us	
Create your account to access your content from anywhere Creating an account is easy, and helps us give you a more personalised experience. Your Springer account is shared across SpringerLink and Springer.com. If you have a Springer.com password, you can use it to log on to this site rather than creating a new account.	Welcome back. Please log in. Email I Password
First Name Last Name Tenail Address Your email address will be kept private	Forgotten password Log in » Log in via Shibboleth or Athens
Password Minimum 6 characters including at least 1 letter and 1 number Password Confirmation	» Springer.com user?
By creating an account you agree to accept our terms of use	

3. Forgotten Password

If you forgot your password, you can reset it by clicking "Forgotten password" and submitting your email address. You will then get an email with instructions for resetting your password.

Springer Link	
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e • Contact Us	
Create your account to access your content from anywhere Creating an account is easy, and helps us give you a more personalised experience. Your Springer account is shared across Springer.ink and Springer.com. If you have a Springer.com	Welcome back. Please log in. Email
password, you can use it to log on to this site rather than creating a new account. First Name Last Name Email Address	Password Forgotten password Log in
Your email address will be kept private	» Log in via Shibboleth or Athens
Password Minimum 6 characters including at least 1 lister and 1 number	» Springer.com user?
Password Confirmation	
By creating an account you agree to accept our terms of use	



Description Springer Link	
	Reset my password
	Please enter the email address you used when registering for the site and we will send you an email which contains instructions for resetting your password.
	Springer.com user?
	Remember you can now use your password from Springer.com to log in to this site. If you choose a new password here, then that will become your new password for Springer.com.
	Email address Submit

4. Access to the Admin Dashboard

You can access the Admin Dashboard from any page once you are logged in.





5. View your Entitlements

The first tab in the Admin Dashboard shows all your entitlements per institution. The date range listed in the column "Content Range" indicate the "content from" and "content to" dates according to the contract registered in the back office system. This Content Range indicates the range of dates for which content should be made available. So, for example, "2005-2010" means that the contract gives access to content published from 2005 to 2010.

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Search	Q #	
Home • Admin Dashboard • Contact Us		
Welcome to your Admin Dashboard		
Entitlements COUNTER Reports Member list Settings		
Your Entitlements		
Listed below are the packages of paid content to which your institution ha content which is available to all users.	s access. The list does	not include Open Access
» Report a problem w Contact your sales representative		
Springer Affiliates (3000093925)	» COUNTE	ER reports » Member list
Holdings and Content Packages	Content Range	Download CSV
All subscribed journals	-	» Download CSV
All subscribed books		» Download CSV
All content	1997 - 2013	
Industry sector - aerospace	1753	» Download CSV
Industry sector - automotive	1753	» Download CSV
Industry sector - biotechnology	1753	» Download CSV
Industry sector - chemical manufacturing	1753	» Download CSV
Industry sector - consumer paokaged goods	1753	» Download CSV
Industry sector - electronics	1753	» Download CSV



Admins can also download a CSV file containing a list of content that is included in the contract. This will show the admin what that institution has access too. This file includes bibliographic details as well as the URL for each specific title listed.

If you are an admin for multiple institutions, you can switch between them without needing to logout.

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Home • Admin	n Dashboard • Cont	tact Us				
Welcom	e to your Ad	lmin Das	shboar	d		
Entitlements	COUNTER Reports	Member list	Settings			
Your Entit Listed below are which is availabl » Report a problem	lements e the packages of paid e to all users. » Contact your sales rep	content to whic	h your institu	tion has access. The	e list does not inc	clude Open Access conten
► Springe	r Affiliates (300009392	5)			» COUNTE	ER reports » Member list
► Aces	(3000826742)					

6. Usage Reports

An Admin can pull COUNTER Release 4 reports including JR1, JR1 Gold Open Access, JR2, JR5, BR2 and BR3.





Report type	JR1: Journal article downloads by month
Format:	JR1: Journal article downloads by month JR1: Gold Open Access article downloads by month JR2: Journal article denials by month
Date range:	JR5: Journal article downloads by YoP BR2: Book chapter downloads by month BR3: Book chapter denials by month
Download	report

Find out more about our COUNTER reporting in our FAQ or at <u>www.projectcounter.org</u>.

7. Member List

You can easily manage your member list (associated users) from the Member List tab. You can review your associated members from time to time to ensure all are still valid and you can also directly disassociate them.

Admins of multiple institutions can easily switch between lists for the various institutions they are admin of by using the drop down menu on the right.

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Search			Q 🔅		
Home • Admin [Dashboard • Con	tact Us			
Welcome Entitlements Member Lis	to your Ad	lmin Dashboard	٥	rganisation: Springe	Affiliates 💌
				+ Add/Associat	e new user
Springer Affilia	tes			✓ Page 1	of 10 🕨
Last Name 🔺	First Name	Email Address	Created	Role	Remove
aaa}'	hola"	a@b.com	26 Jul 2012	USER	×
Admin	Casper	casper.identity@gmail.com	04 Jan 2012	ADMIN	
Alkema	Diana	diana.alkema@springer.com	29 Mar 2012	ADMIN	
Aparicio	Michael	michael.aparicio@springer.com	27 Mar 2012	USER	×



8. Associating new users

There are 2 ways to associate users to enable them to have remote access.

- a) The easiest way is for users to create their own account on link.springer.com while within the IP ranges of your organization. They can sign up easily by entering the following data:
 - First Name
 - Last Name
 - Email Address
 - Password

D Springer Link	Sign up / Log in ▼ English ▼ Academic ▼
Search Q	*
Home · Contact Us	
Create your account to access your content for an experience. Treating an account is easy, and helps us give you a more personalised experience. All fields are required First Name Last Name Email Address Vour email address will be kept private Password Minimum 6 characters including at least 1 letter and 1 number Password Confirmation By creating an account you agree to accept our terms of use	Welcome back. Please log in. Email [Password <i>Forgotten password</i>
Freate account Cancel	

b) As an admin, you can also associate members. Please follow the steps below:

Description Springer Link	Angela Timmerman 🔻 English 💌 Academic 💌
Search	Q #
Home • Admin Dashboard • Contact Us	
Welcome to your Admin Dashboard Entitlements COUNTER Reports Member list Settings	Organisation: Springer Affiliates 💌
Member List Springer Affiliates	+ Add/Associate new user



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Home • Admin Dashboard • Contact Us
Welcome to your Admin Dashboard
Entitlements COUNTER Reports Member list Settings
 L-back to Member List Adding a new user for Springer Affiliates is easy: Generate an association code
2 Ask your users to register and verify their email address
3 Send the desired users an email containing the generated code
4 Ask your users to login and enter the association code on their profile page
5 Once associated they will automatically inherit access rights for Springer Affiliates
Generate association code

9. IP Ranges

Admins can also check the IP ranges on file under the IP ranges tab.

Your institution's IP r	anges
Springer Affiliates (BPID: 30000	93925)
IP ranges valid from	IP ranges valid to
213.84.240.227	213.84.240.227
82.94.0.91	82.94.0.91
80.33.204.179	80.33.204.179
195.71.47.64	195.71.47.80
195.74.47.64	195.74.47.80
212.203.68.64	212.203.68.95
192.129.25.128	192.129.25.255
104 162 41 100	104 162 41 100



10. Uploading Institutional / Company logo

Admins may upload the institution or library logo to display on SpringerLink.

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Search			Q *
Home • Admin Dashboard • Contact Us			
Welcome to your Admin Dashboard			
Entitlements	COUNTER Reports	Member list	Settings
Company Logo You can choose a single image to upload as your Company Logo. Please ensure that it is a valid file format (JPEG, GIF, PNG) and size (160×50). The maximum file size is 25kb. You can replace your logo below at any time.			
Upload a logo for Springer Affiliates			Your company logos
Select a file for Springer Affiliates Choose File No file chosen JPG, PNG or GIF, no larger than 160px by 50px (max. 25 KB)			
Upload logo			