

FAQ: The New Palgrave Dictionary of Economics is Moving

1.0 What's happening?

The New Palgrave Dictionary of Economics will be migrating from its current platform, and will therefore be permanently hosted exclusively on [SpringerLink](#).

2.0 When will the changes take effect?

The site will fully migrate on Wednesday, 15th November 2017. After this point, content and usage reports will not be available to access from <http://www.dictionaryofeconomics.com> as the platform will be permanently closed.

3.0 Why the change?

We see this as a positive move. Not only does the new platform provide enhanced SEO, meaning greater discoverability, it comes with a whole host of user experience benefits including:

- Clean, reader-friendly design
- Exceptionally fast downloads and reliable usage reporting
- Added ability to search across the SpringerLink catalog
- Better referencing functionality (EndNote, JabRef, Mendeley, Papers, Zotero, BibTeX)
- Better display of content including mathematical equations
- Easier admin and access

4.0 What impact will this have on me and do I need to do anything?

We anticipate minimal impact on our customers. However, outlined below is further information and instructions on how to access reports before the migration takes place. Please ensure these actions are undertaken before 15th November, 2017.

4.1 Existing Subscriber:

4.1.1 Subscription & Content Access:

- Your subscriptions terms as outlined in your license agreement will remain the same.
- The only difference is that post-migration, content will exclusively be accessed on the SpringerLink platform.

4.1.2 Stored URLs:

- Any stored URLs will be automatically redirected to the SpringerLink platform for content-pages, and other pages on dictionaryofeconomics.com will be redirected to the appropriate pages on springernature.com. However, to increase performance for your users we advise to update your catalog records.

4.1.3 Usage Reports & Admin Portal:

- Usage Reports will no longer be available on dictionaryofeconomics.com

- Visit dictionaryofeconomics.com in advance of site closure to download any historical usage reports – do this before the site change!
Usage reporting will consequently be available via the Springer Admin Portal but will data will only be representative of usage from the new hosting platform.

4.1.4 Downloading Reports:

- Go to <https://admin.sams.pm.semcs.net/> and login as normal.
- Use left-hand menu, click on 'Reports', then 'COUNTER' and select your parameters then 'Generate Report' button.

The screenshot shows the 'COUNTER 3 Statistics' page in the Springer Admin Portal. The left-hand navigation menu includes 'Account', 'Reports', 'Access Tokens', and 'Information'. The 'Reports' section is expanded to show 'COUNTER 3'. The main content area has a 'Return to Account' button and a 'Report Options' tab. Below the tabs, there is a text link for 'COUNTER help'. The form fields are: 'Report:' (R2: Successful section requests by t), 'Year:' (2017), 'Hide Zero Rows:' (checked), 'Output Format:' (HTML), and 'Email:'. A 'Generate Report' button is located at the bottom of the form.

4.2 Previous Subscriber (who took out a subscription on or after 1st January, 2015)

Please see section 3.0 above for instructions on how to access your admin account, the same applies regardless of whether or not you have an existing subscription.

5.0 Support

5.1 I've lost or forgotten my login details

If you do not know your username/password, please contact onlinesupportUSA@palgrave.com (in North America) or onlinesupport@palgrave.com (rest of the world).

5.2 General support and queries

Please contact:

onlinesupportUSA@palgrave.com (in North America)
onlinesupport@palgrave.com (rest of the world)