

# Supplementary Material

The following tables provide detailed supporting material, scoring rubrics, per-study enumerations, and extended comparative and risk analyses, that underpins the synthesis but is not essential to the main narrative. They are referenced from the main text as Tables S1–S18.

**Table S1** Three-level ordinal rubric for thematic coverage assessment (Table 1)

| Rating    | Score | Decision criterion                                                      | Operational definition                                                                                                                                                                                            |
|-----------|-------|-------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| ✓ Covered | 2     | The dimension is a named focus or substantive contribution of the paper | The term (or close synonym) appears in the title, abstract, or dedicated section; the paper proposes, evaluates, or critiques the concept; at least one finding directly addresses it                             |
| ! Partial | 1     | The dimension is mentioned but not systematically addressed             | The concept appears in passing (for instance, in background, limitations, or future work) but is not investigated as a primary or secondary objective; no dedicated method, result, or recommendation is provided |
| ✗ Absent  | 0     | The dimension is not addressed                                          | No substantive mention in title, abstract, or body; or only incidental use of a keyword without conceptual engagement                                                                                             |

Two reviewers rated each dimension independently. Disagreements resolved by consensus.  $\kappa = 0.79$  (95 % CI: 0.71–0.87), indicating substantial agreement.

**Table S2** Clinical studies demonstrating personalisation technologies, classified by primary clinical domain. To ensure a consistent level of analysis and comparability, the clinical domain is assigned at the level of medical specialty; study-specific conditions, populations, and applications are reported separately in the Study Focus column, and the AI/clinical task type is reflected there (e.g. screening, monitoring, outcome prediction, treatment delivery).

| Study Focus                                                                        | Clinical Domain            | Technology Type                      | Implementation Stage   |
|------------------------------------------------------------------------------------|----------------------------|--------------------------------------|------------------------|
| Personalised lung cancer care ( <a href="#">Welford et al. 2023</a> )              | Oncology                   | Digital database, patient portal     | Active, not recruiting |
| Remote cardiovascular monitoring ( <a href="#">Kennel et al. 2022</a> )            | Cardiology                 | ECG monitor, remote algorithm        | Recruiting             |
| Digital mental health service ( <a href="#">Lattie et al. 2022</a> )               | Psychiatry & Mental Health | SMS messaging, coaching              | Completed              |
| Remote monitoring after transplant ( <a href="#">Chang et al. 2021</a> )           | Transplant Medicine        | Telehealth platform                  | Completed              |
| Remote monitoring for elderly ( <a href="#">Ahmed et al. 2023</a> )                | Geriatric Medicine         | Connected devices, coordination      | Not yet recruiting     |
| Digital primary care ( <a href="#">Xiong et al. 2023</a> )                         | Primary Care               | Digital clinic, app, website         | Not yet recruiting     |
| Paediatric sepsis screening ( <a href="#">Gilholm et al. 2023</a> )                | Paediatrics                | AI tool, EHR integration             | Active, not recruiting |
| Telemedicine prenatal care ( <a href="#">Iacoban et al. 2024</a> )                 | Obstetrics                 | Remote monitoring, telehealth        | Completed              |
| Telemedicine for depression ( <a href="#">Shih et al. 2023</a> )                   | Psychiatry & Mental Health | Telemedicine platform                | Recruiting             |
| Predicting therapy outcome ( <a href="#">Rost et al. 2023</a> )                    | Psychiatry & Mental Health | AI models, dataset analysis          | Active, not recruiting |
| Personalised vision/cognitive care ( <a href="#">Muntean et al. 2023</a> )         | Neurology                  | Software platform, remote monitoring | Not yet recruiting     |
| CBT training tool ( <a href="#">Schaeuffele et al. 2024</a> )                      | Psychiatry & Mental Health | NLP, ML, simulation                  | Completed              |
| Personalised medication (AML) ( <a href="#">Rodríguez-MacÍñeiras et al. 2025</a> ) | Oncology                   | ML, genomics                         | Not yet recruiting     |
| AI for skin disease ( <a href="#">Wang et al. 2024</a> )                           | Dermatology                | AI, augmented reality, imaging       | Recruiting             |
| Digital prehabilitation ( <a href="#">Blumenau Peder-<br/>sen et al. 2023</a> )    | Cardiac Surgery            | Mobile app, telehealth               | Not yet recruiting     |
| Digital treatments for substance use ( <a href="#">Monarque et al. 2023</a> )      | Addiction Medicine         | Mobile app, treatment modules        | Active, not recruiting |

**Table S3** Analytical scoring rubric for expert consensus dimensions — Part A: 1–5 ordinal scale (Platform Suitability Score, Table 2). Anchor definitions agreed by two independent reviewers prior to scoring; residual disagreements (> 0 points) resolved by structured discussion. Intermediate scores (2, 4) assigned proportionally between anchors.

| Dimension                                              | Score 1 (lowest)                                                                            | Score 3 (moderate)                                                                                      | Score 5 (highest)                                                                                                        |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| Service breadth (healthcare-specific managed services) | No dedicated healthcare services; generic cloud infrastructure only                         | A small suite of healthcare-relevant managed services with limited clinical scope                       | Comprehensive portfolio of named healthcare services covering EHR, imaging, NLP, and IoT                                 |
| FHIR/HL7 interoperability                              | No native FHIR or HL7 support; requires third-party middleware for all health data exchange | Partial FHIR support (e.g., via marketplace or limited API) or HL7v2 only                               | Native FHIR R4 server with SMART on FHIR, HL7v2, and DICOM natively supported                                            |
| AI/ML clinical capability                              | General-purpose ML tooling only; no clinical AI models or health-domain NLP                 | General ML platform with some health-adjacent models (e.g., NLP) but no validated clinical AI           | Validated clinical AI models (medical imaging, NLP extraction, clinical LLMs) with active healthcare deployment evidence |
| HIPAA/GDPR compliance coverage                         | No HIPAA BAA available; GDPR compliance unspecified or limited to select regions            | HIPAA BAA available for core services; GDPR compliance in major EU regions with some service exclusions | HIPAA BAA across ≥100 services; full GDPR data residency controls with EU Sovereign Cloud option                         |
| EHR integration depth                                  | No documented EHR connectors; integration requires fully custom development                 | API-based integration with one or two major EHR vendors; limited out-of-the-box connectors              | Deep native connectors to leading EHR platforms (Epic, Cerner) plus open FHIR APIs for others                            |
| Genomics/omics support                                 | No genomics or omics-specific tooling; standard object storage only                         | Partner-based genomics pipelines or limited WGS/WES support via marketplace                             | Dedicated managed genomics service supporting WGS, WES, multi-omics pipelines, and reference datasets                    |
| Vendor lock-in risk (inverted: 5 = lowest risk)        | Pervasive proprietary APIs, formats, and services with no open-standard export mechanisms   | Mix of proprietary and open-standard components; FHIR export available but not default                  | Open-standard first design; FHIR R4, open-source components, and multi-cloud portability by default                      |

Scoring process: two reviewers (A.A., M.A.-R.) scored independently; disagreements resolved by discussion; T.J. available as arbiter. See Part B (Table S4) for 0–10 interval scale.

**Table S4** Analytical scoring rubric for expert consensus dimensions — Part B: 0–10 interval scale used in Tables 3, S17, S15, 4, 7, and 8. Intermediate values interpolated proportionally between anchors. TRL scores follow the European Commission Horizon 2020 TRL scale and are not consensus-scored.

| Dimension                                       | Low: 0–2                                                                                                       | Mid: 4–6                                                                                                            | High: 8–10                                                                                                                        |
|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| Implementation Urgency<br>(Table 3)             | Capability is a future enhancement; clinical workflows function adequately without it                          | Capability gaps cause periodic audit failures or compliance friction but no immediate clinical risk                 | Absence directly impedes AI auditability, regulatory compliance, or patient safety in active deployments                          |
| Regulatory Penalty<br>(Table 3)                 | No known regulatory sanction for absence; voluntary best practice only                                         | Regulatory guidance recommends the capability; non-compliance may draw scrutiny but carries no automatic penalty    | Absence constitutes a demonstrable breach of GDPR, HIPAA, or equivalent statutory instrument with enforceable penalties           |
| Security Risk<br>(Table S17)                    | Absence creates a theoretical vulnerability with very low exploitation probability given other controls        | Absence creates a realistic attack vector or privilege escalation path that existing controls do not fully mitigate | Absence constitutes a critical unmitigated vulnerability; exploitation probability is high and impact is patient-safety-level     |
| Workflow Impact<br>(Table S17)                  | Over-restriction causes minor inconvenience; clinicians can accomplish tasks via documented workarounds        | Over-restriction adds measurable steps to clinical workflows; documented workarounds increase error risk            | Over-restriction blocks time-critical clinical access or forces unsafe workarounds (e.g., shared credentials)                     |
| Regulatory Maturity<br>(Table S15)              | No national regulatory framework; ad hoc oversight only                                                        | Framework in development or partially implemented; classification guidance exists but enforcement is inconsistent   | Mature statutory framework with mandatory pre-market assessment, post-market surveillance, and enforcement precedent              |
| Reimbursement Readiness<br>(Table S15)          | No reimbursement pathway; all costs borne by patient or institution                                            | Ad hoc or pilot reimbursement available in selected jurisdictions; no national pathway                              | National reimbursement pathway established with defined eligibility criteria and outcomes-linked renewal                          |
| Regulatory Obligation<br>(Table 4)              | Voluntary guidance only; no legal instrument mandates the governance dimension                                 | Sector-specific guidance with regulatory expectation but no statutory mandate                                       | Explicit statutory mandate under enforceable legislation (e.g., EU AI Act, GDPR Art. 22, MDR 2017/745)                            |
| Governance Maturity<br>(Table 4)                | No governance standard exists; practices are entirely ad hoc                                                   | Emerging standards or frameworks proposed but not yet widely adopted or enforced                                    | Mature, widely adopted governance standard with enforceable mechanisms and auditable compliance criteria                          |
| Integration Deficit Score<br>— IDS<br>(Table 7) | Dependency substantively addressed in $\geq 20\%$ of relevant corpus studies; integration mechanisms specified | Dependency acknowledged in corpus but implementation mechanisms are absent; conceptual references only              | Zero corpus studies specify the integration mechanism; the dependency is structurally unaddressed across the entire evidence base |
| Outcome Strength<br>(Table 8); scale 1–10       | Conceptual or theoretical proposal only; no empirical evidence (score 1–2)                                     | Observational, case-based, or survey evidence; no controlled trial (score 4–6)                                      | RCT-validated or prospective cohort evidence with reported effect size and confidence interval (score 8–10)                       |

Scoring process: two reviewers (A.A., M.A.-R.) scored independently; disagreements ( $> 1$  point) resolved by structured discussion; T.J. available as arbiter.

**Table S5** Analytical Assessment of Predictive Modelling Approaches for Longitudinal Patient Trajectories in Hospital-of-the-Future Systems

| Modelling approach               | Core temporal assumption                        | Uncertainty method     | Calibration requirement        | Typical clinical application            | Authors' TRL assessment |
|----------------------------------|-------------------------------------------------|------------------------|--------------------------------|-----------------------------------------|-------------------------|
| Cox proportional hazards         | Constant covariate effect over time             | Bootstrap CI           | Hosmer–Lemeshow test           | Readmission, mortality prediction       | TRL 7–8 (deployed)      |
| LSTM / RNN                       | Sequential dependency; no stationarity required | MC Dropout / ensemble  | ECE across deciles             | ICU deterioration, sepsis screening     | TRL 6–7 (validated)     |
| State-space (Kalman / HMM)       | Latent Markov state evolution                   | Posterior distribution | State-conditional calibration  | Wearable fusion, remote monitoring      | TRL 5–6 (piloted)       |
| Transformer (temporal attention) | Global temporal dependencies via self-attention | Conformal prediction   | Reliability diagrams           | EHR sequence modelling, polypharmacy    | TRL 4–5 (emerging)      |
| Bayesian hierarchical model      | Partial pooling across patient subgroups        | Full posterior         | MCMC convergence + calibration | Personalised dosing, subgroup analytics | TRL 4–5 (emerging)      |

TRL = Technology Readiness Level. Authors' assessment based on deployment stage evidence in the 116-study corpus.

**Table S6** Implementation Frameworks for Personalisation Technologies in Clinical Settings

| Technology/Study Focus           | Data Sources                         | Interoperability                           | Ethical Considerations                | Consid-         | Usability/Patient Interface           | Clinician Integration                              |
|----------------------------------|--------------------------------------|--------------------------------------------|---------------------------------------|-----------------|---------------------------------------|----------------------------------------------------|
| Personalised lung cancer care    | EHR, patient-reported data, imaging  | Linked with portals and hospital databases | Consent management, sensitivity       | man-data        | Web portal with structured inputs     | Integrated into oncology workflows                 |
| Remote cardiovascular monitoring | ECG telemetry, procedural data       | Cloud-linked with remote diagnostics       | Risk model transparency, fatigue      | trans-alert     | Mobile app with real-time feedback    | Cardiologist alert dashboard                       |
| Predicting therapy outcome       | Text transcripts, engagement logs    | Federated data learning                    | Bias mitigation, informed opt-in      |                 | Minimal interface; back-end inference | Not yet integrated                                 |
| AI for skin disease              | Dermatoscopic imaging, patient input | Partial EHR linkage                        | Algorithmic bias, informed consent    | bias,           | Augmented reality interface           | Dermatology decision support                       |
| Personalised medication (AML)    | Genomic sequencing, drug response    | Not yet standardised                       | Genomic ethics                        | privacy,        | Clinician-led interface               | High integration with haematology systems          |
| Paediatric sepsis screening      | Vital signs, EHR sensor inputs       | Full EMR embedding                         | Parental consent, paediatric autonomy | consent, auton- | Passive (backend)                     | Integrated into paediatric emergency alert systems |
| CBT training (Psychosis)         | NLP on simulated speech              | Offline simulation                         | Simulation ethics                     |                 | Simulated patient dashboard           | Clinician training                                 |
| Vision/cognitive care (MCI)      | Wearables, memory assessments        | Edge-cloud synchronisation                 | Digital dignity, cognitive load       |                 | Simplified interface with alerts      | Limited neurology EHR integration                  |

**Table S7** Comparative analysis of major cloud platforms for Hospital-of-the-Future implementations across seven critical dimensions. AWS services are used as illustrative examples in Sections 4.3–4.7; equivalent capabilities exist across all platforms listed.

| Platform                       | Healthcare services                                                                  | FHIR/HL7                                                  | AI/ML (clinical)                                                | HIPAA/GDPR                                            | EHR integration                            | Genomics                                                               | Lock-in risk                     |
|--------------------------------|--------------------------------------------------------------------------------------|-----------------------------------------------------------|-----------------------------------------------------------------|-------------------------------------------------------|--------------------------------------------|------------------------------------------------------------------------|----------------------------------|
| <b>AWS</b>                     | HealthLake,prehend<br>Medical, SageMaker,<br>HealthOmics, SageMaker,<br>HealthScribe | Native FHIR<br>R4; HL7v2 via HealthScribe                 | SageMaker<br>AutoML, Bedrock<br>LLMs, Comprehend<br>Medical NLP | 165+ eligible services;<br>GDPR residency (Kuo 2011b) | Open APIs; Epic, Cerner data connectors    | HealthOmics WGS/WES (Subramanian and et al. 2016)<br>Ramamoorthy 2024) | High (Opара-Martins et al. 2016) |
| <b>Microsoft Azure</b>         | Health Data Services, DICOM Service, MedTech IoT, Azure OpenAI                       | Managed FHIR R4; SMART on FHIR (Mandel et al. 2016a)      | Azure GPT-4, Health Bot                                         | HIPAA BAA; EU data boundary for GDPR                  | MS Teams, Epic connector                   | Cromwell on Azure                                                      | Moderate                         |
| <b>Google Cloud</b>            | Cloud Healthcare API, Vertex AI, BigQuery, MedPaLM 2 / Gemini                        | HL7v2, FHIR R4, DICOM natively (Rajpurkar et al. 2022)    | Med-Gemini, MedPaLM 2, AutoML Vision                            | HIPAA BAA; EU Sovereign Cloud                         | Cloud Health-care API; Apigee HL7 routing  | Google Life Sciences; AI/OLUs                                          | Moderate                         |
| <b>IBM Cloud</b>               | Watson Health (Merative), IBM Cloud Satellite, Watson Assistant                      | HL7 FHIR via IBM Server (open-source) (Dash et al. 2019a) | Watson Oncology, Clinical Trial Matching                        | HIPAA BAA; EU GDPR regions                            | Deep Cerner/MEDITECH heritage              | IBM Genomics (partner-based)                                           | Moderate                         |
| <b>Oracle Health</b>           | Oracle Health EHR (Cerner), Clinical Digital Assistant, OCI                          | Native FHIR R4 APIs                                       | Oracle Clinical AI, Generative AI vice                          | HIPAA BAA; EU GDPR regions                            | Tightest EHR-to-cloud path (native Cerner) | Health Data Intelligence (Cerner) / Low (green-field)                  | High                             |
| <b>Alibaba Cloud</b>           | Healthcare Medical IoT, EHOP                                                         | HL7 FHIR; limited Western documentation                   | PAI platform; medical imaging AI                                | HIPAA limited; strong China regulatory scope          | Strong Asia-Pacific systems                | Alibaba Health omics                                                   | High                             |
| <b>Huawei Cloud</b>            | EIHealth, HIS connector                                                              | HL7 FHIR via EIHealth                                     | ModelArts ML; EIHealth drug discovery AI                        | GDPR limited regions; HIPAA ant                       | HIS/EMR connectors for Chinese hospitals   | EIHealth gene sequencing                                               | High                             |
| <b>Snowflake</b>               | Healthcare & Sciences Data Cloud, Clinical 360                                       | FHIR sharing via Marketplace                              | Cortex AI; partner ML integrations                              | HIPAA BAA; GDPR compliant                             | EHR data sharing via Data Clean Rooms      | Genomics data marketplace                                              | Low (multi-cloud)                |
| <b>Salesforce Health Cloud</b> | Patient 360, Management, Health Timeline                                             | FHIR R4; MuleSoft HL7                                     | Einstein AI; NLP for clinical notes                             | HIPAA BAA; GDPR Shield                                | Deep CRM-to-EHR; Epic/Cerner connectors    | Limited                                                                | Moderate                         |
| <b>SAP Health</b>              | S/4HANA Healthcare, SAP Health Engagement                                            | HL7 FHIR via SAP Integration Suite                        | SAP AI Core; predictive analytics                               | HIPAA BAA; GDPR compliant                             | ERP-to-EHR integration (finance/ops)       | Limited                                                                | Moderate                         |
| <b>Philips HealthSuite</b>     | HealthSuite Platform, IntelliSpace Portal                                            | FHIR R4 DICOM imaging                                     | AI diagnostic imaging; remote monitoring AI                     | HIPAA BAA; CE-marked medical device software          | Deep imaging workflow (PACS, RIS)          | Precision diagnosis pipelines                                          | Low–Moderate                     |

Sources: Kuo (2011a); Kruse et al. (2016); Dash et al. (2019b,a); Opара-Martins et al. (2016); Mandel et al. (2016a); Rajpurkar et al. (2022); Kuo (2011b)

**Table S8** Edge deployment latency benchmarks and safety-critical response constraints for Hospital-of-the-Future AI applications.  $T_{\text{req}}$  = maximum permissible end-to-end latency;  $\bar{\delta}_{\text{edge}}$  = measured median edge latency;  $\bar{\delta}_{\text{cloud}}$  = measured median cloud latency;  $P_{\text{fail}}$  = probability of deadline violation.

| Application               | $T_{\text{req}}$<br>(ms) | $\bar{\delta}_{\text{edge}}$<br>(ms) | $\bar{\delta}_{\text{cloud}}$<br>(ms) | $P_{\text{fail}}^{\text{edge}}$ | $P_{\text{fail}}^{\text{cloud}}$ | Standard       |
|---------------------------|--------------------------|--------------------------------------|---------------------------------------|---------------------------------|----------------------------------|----------------|
| ICU EWS detection         | 500                      | 18–45                                | 320–890                               | <0.001                          | 0.31–0.67                        | IEC 62443-3-3  |
| Closed-loop insulin MPC   | 200                      | 8–22                                 | 90–300                                | <0.001                          | 0.12–0.48                        | ISO 14971      |
| Surgical haptic feedback  | 100                      | 7–14                                 | 45–120                                | <0.001                          | 0.05–0.32                        | IEC 80601-2-77 |
| Wearable arrhythmia alert | 1,000                    | 35–80                                | 200–600                               | <0.001                          | <0.01                            | IEC 60601-2-47 |
| Neonatal apnoea detection | 300                      | 12–30                                | 150–500                               | <0.001                          | 0.09–0.41                        | ISO 14971      |

**Table S9** Human–AI task allocation framework for safety-critical edge AI deployments. Automation tier determines whether AI output is acted upon without human review (Tier A), with asynchronous review (Tier B), requires synchronous confirmation (Tier C), or informs human decision only (Tier D).

| Decision type        | Example                         | AI accuracy       | Risk     | Tier | Max latency |
|----------------------|---------------------------------|-------------------|----------|------|-------------|
| Alarm suppression    | Non-actionable artefact removal | $F_1 \geq 0.91$   | Low      | A    | 50 ms       |
| Deterioration alert  | EWS threshold breach            | Sens. $\geq 82\%$ | Medium   | B    | 500 ms      |
| Drug dose adjustment | Insulin pump correction         | TIR $\geq 74\%$   | High     | C    | 200 ms      |
| Diagnosis            | Sepsis classification           | Spec. $\geq 91\%$ | High     | C    | 2 min       |
| Treatment initiation | Antibiotic prescribing          | N/A               | Critical | D    | Human-only  |
| Surgical actuation   | Robot arm movement              | N/A               | Critical | D    | Human-only  |

**Table S10** Energy and carbon accounting framework for a 500-bed Hospital-of-the-Future AI deployment. Baseline figures derived from Equations 21–27. Mitigation savings are additive; combined application of all three levers reduces total annual carbon by 94.2%.

| Component        | Baseline<br>(kWh/yr) | Baseline<br>(kgCO <sub>2</sub> e/yr) | Renewable<br>saving | Federated<br>saving | Edge-first<br>saving | Optimised<br>(kgCO <sub>2</sub> e/yr) |
|------------------|----------------------|--------------------------------------|---------------------|---------------------|----------------------|---------------------------------------|
| Edge nodes       | 1,261                | 294                                  | −265                | —                   | +206                 | 235                                   |
| Network          | 10,896               | 2,539                                | −2,285              | −762                | —                    | −508                                  |
| Cloud compute    | 15,505               | 3,613                                | −3,252              | —                   | −2,529               | −2,168                                |
| Clinical devices | 1,284                | 299                                  | −269                | —                   | —                    | 30                                    |
| <b>Total</b>     | <b>28,946</b>        | <b>6,744</b>                         | <b>−6,071</b>       | <b>−762</b>         | <b>−2,323</b>        | <b>≈392</b>                           |



**Table S11** Risks of Depersonalisation in Digital Healthcare

| Risk Area                    | Description                                                | Consequences for Patients                | Consequences for Clinicians              | Potential Mitigation                                 |
|------------------------------|------------------------------------------------------------|------------------------------------------|------------------------------------------|------------------------------------------------------|
| Screen-mediated interactions | Clinicians focus on electronic records instead of patients | Patients feel unseen, loss of trust      | Reduced attention to non-verbal cues     | Adaptive interfaces, ambient documentation tools     |
| Algorithmic decision-making  | Automated recommendations without transparency             | Reduced patient autonomy                 | Clinical deskilling, blind reliance      | Explainable AI, shared decision dashboards           |
| Remote consultations         | Absence of physical presence                               | Reduced empathy, perceived distance      | Loss of rapport, contextual awareness    | Hybrid models with in-person follow-up               |
| Administrative burden        | Excessive data entry and navigation                        | Delays in care, fragmented communication | Burnout, less time for empathy           | Workflow optimisation, voice-enabled documentation   |
| Over-standardisation of care | Protocol-driven pathways override personalisation          | One-size-fits-all care                   | Reduced professional judgement           | Adaptive clinical pathways, personalised medicine    |
| Data overload                | Continuous data streams overwhelm interpretation           | Confusion, anxiety over raw data         | Alert fatigue, decision paralysis        | Intelligent filtering, context-aware alerts          |
| Privacy intrusions           | Continuous monitoring feels invasive                       | Erosion of dignity, mistrust of systems  | Ethical stress, liability concerns       | Transparent consent, granular data control           |
| Digital exclusion            | Barriers for older adults or disadvantaged groups          | Unequal access, health disparities       | Frustration with inequitable outcomes    | Inclusive design, training, alternative access modes |
| Reduced human contact        | Increased reliance on automation in routine tasks          | Sense of isolation, loss of comfort      | Deskilling, detachment from patient care | Embedding face-to-face time, empathy training        |

**Table S12** Analytical Assessment of Co-Design Evaluation Evidence in the Included Corpus: Structured Framework, Validated Instruments, and Comparative Evaluation

| Study / context                                    | Co-design approach                                                                                                      | Structured iterative cycle | Validated outcome instrument            | Comparative usability evaluation | Authors' rating  |
|----------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|----------------------------|-----------------------------------------|----------------------------------|------------------|
| Foresman et al. (2025) — patient AI transparency   | Focus groups; XAI interface co-specification                                                                            | Partial (2 rounds)         | None reported                           | None                             | Weak             |
| Marko et al. (2025) — inclusive interface design   | Participatory workshops with marginalised users                                                                         | Partial (iterative)        | Accessibility checklist (non-validated) | Pre/post within-group only       | Moderate         |
| Han et al. (2023) — patient preference elicitation | Structured preference elicitation protocol                                                                              | Yes (full cycle)           | Discrete choice instrument              | No comparator arm                | Moderate         |
| Binzer et al. (2024) — health app trust            | Secondary survey analysis                                                                                               | N/A (survey)               | Trust in Health Technology scale        | Public vs. commercial provider   | Strong           |
| <b>Corpus-level gap (authors' assessment)</b>      | <i>Most co-design studies lack full iterative cycles, use non-validated instruments, and provide no comparative arm</i> |                            |                                         |                                  | <i>Field gap</i> |

Authors' rating: Strong = all three components present; Moderate = two; Weak = one or none.

**Table S13** Analytical Assessment of Empathy-Driven Interface Design Evidence: Usability Heuristics, Cognitive Workload, and Comparative Evaluation in the Included Corpus

| Study / interface type                         | Design claim                                                                                                                                                                                                | Heuristic evaluation reported                           | Cognitive workload instrument             | Controlled comparative evaluation              | Authors' evidence rating |
|------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------|-------------------------------------------|------------------------------------------------|--------------------------|
| Foresman et al. (2025) — XAI patient portal    | Transparency improves trust                                                                                                                                                                                 | None                                                    | None                                      | Pre/post qualitative only                      | Weak                     |
| Marko et al. (2025) — inclusive digital health | Accessibility reduces exclusion                                                                                                                                                                             | Accessibility audit (partial)                           | None                                      | None                                           | Weak                     |
| Allande-Cussó et al. (2025) — digital workload | HCD reduces burnout                                                                                                                                                                                         | None                                                    | Burnout inventory (indirect)              | Pre/post observational                         | Moderate                 |
| Han et al. (2023) — patient portal preferences | Co-design improves usability                                                                                                                                                                                | None                                                    | None (preference only)                    | No comparator                                  | Weak                     |
| Cho et al. (2022) — nursing CDSS usability     | Heuristics surface design flaws                                                                                                                                                                             | Nielsen's 10 heuristics (6 experts; severity 0.66–2.00) | None                                      | Expert inspection (no user comparator)         | Moderate                 |
| Kunz et al. (2025) — CKRT ICU CDSS prototype   | HCD lowers workload                                                                                                                                                                                         | ISO 9241-11 walkthrough                                 | SUS (median 87.5), UEQ, modified NASA-TLX | Simulated single-arm ( <i>n</i> small); no A/B | Moderate                 |
| Corpus-level gap (authors)                     | <i>Instrument gap now partially addressed via other-methods studies (heuristic evaluation, SUS, and NASA-TLX reported); a controlled A/B interface comparison in a live clinical setting remains absent</i> |                                                         |                                           |                                                | <i>Residual gap</i>      |

Authors' rating: Strong = heuristic + workload + comparator; Moderate = two present; Weak = one or none.

**Table S14** Human-Centred Design Strategies in Future Hospitals

| Domain                      | Humanisation Focus         | Example Interventions                                      | Expected Outcomes                             |
|-----------------------------|----------------------------|------------------------------------------------------------|-----------------------------------------------|
| Patient-facing tools        | Empathy and communication  | Co-designed patient portals, plain-language health reports | Improved trust, shared decision-making        |
| Clinical interfaces         | Usability and transparency | Adaptive EHR dashboards, predictive alerts with context    | Reduced workload, safer decisions             |
| Architecture & environment  | Healing and dignity        | Natural light, green spaces, noise reduction               | Reduced stress, faster recovery               |
| Inclusivity & accessibility | Equitable care             | Multilingual apps, cognitive-friendly interfaces           | Broader patient engagement, reduced exclusion |
| Staff wellbeing             | Burnout prevention         | Ergonomic spaces, digital literacy training                | Greater resilience, job satisfaction          |

**Table S15** Jurisdictional Readiness Matrix for Digital Therapeutics Governance

| DTx governance dimension             | Reg. maturity<br>/10 (global) | Reimb. readiness<br>/10 (AU/NZ) | Corpus<br>studies | Coverage<br>rate % | Governance<br>gap /10 |
|--------------------------------------|-------------------------------|---------------------------------|-------------------|--------------------|-----------------------|
| Regulatory classification (SaMD)     | 7                             | 4                               | 3                 | 3                  | 3.79                  |
| Clinical validation standards        | 5                             | 3                               | 0                 | 0                  | 5.00                  |
| Reimbursement pathway                | 3                             | 1                               | 0                 | 0                  | 6.60                  |
| Institutional governance / formulary | 3                             | 2                               | 0                 | 0                  | 6.20                  |
| EHR interoperability (FHIR)          | 4                             | 2                               | 2                 | 2                  | 5.80                  |

Scores 0–10 per rubric in Table S3. Reg. maturity: global best-practice frontier (EU/US/DE). Reimb. readiness: AU/NZ context specifically.  
Governance Gap =  $0.40 \times (10 - \text{Reg. Maturity}) + 0.40 \times (10 - \text{Reimb. Readiness}) + 0.20 \times (1 - \text{Coverage rate})$ . Higher score = more critical unaddressed gap.

**Table S16** Quantitative risk register for Hospital-of-the-Future EHR migration. Probability  $P \in [0, 1]$  and clinical impact  $I \in [1, 10]$  are scored by structured expert consensus (adapted from ISO 14971 medical device risk management). Composite Risk Score  $R = P \times I$ . Post-countermeasure residual risk  $R'$  assumes full implementation of the specified countermeasure.

| Failure mode                                | $P$  | $I$ | $R$  | Countermeasure                                    | $R'$ |
|---------------------------------------------|------|-----|------|---------------------------------------------------|------|
| Terminology mapping error (medication dose) | 0.18 | 9   | 1.62 | Dual-coding validation + pharmacist sign-off      | 0.09 |
| Patient identity mislink (MRN collision)    | 0.12 | 8   | 0.96 | Probabilistic linkage (Jaro-Winkler $\geq 0.94$ ) | 0.04 |
| Data loss during ETL                        | 0.23 | 7   | 1.61 | Row-count reconciliation + SHA-256 checksums      | 0.05 |
| Downtime exceeding 4 h at cut-over          | 0.31 | 6   | 1.86 | Blue-green deployment with auto-rollback          | 0.06 |
| Semantic drift in longitudinal records      | 0.40 | 5   | 2.00 | Semantic version control + annual audit           | 0.20 |

**Table S17** Quantitative Risk-Priority Matrix for RBAC Dimensions in Hospital-of-the-Future Systems (authors' analytical scores, 0–10, per rubric in Table S4). Security Risk = estimated breach probability  $\times$  impact if dimension is absent. Workflow Impact = clinician friction if over-restricted. Address Rate = proportion of 116-study corpus mentioning dimension. Weighted Priority =  $0.45 \times \text{Security} + 0.25 \times \text{Workflow} + 0.30 \times (1 - \text{Address rate})$ .

| RBAC dimension               | Security risk /10 | Workflow impact /10 | Corpus studies | Address rate % | Weighted priority /10 |
|------------------------------|-------------------|---------------------|----------------|----------------|-----------------------|
| Break-glass protocol         | 8                 | 9                   | 0              | 0              | 6.15                  |
| Privilege granularity (ABAC) | 9                 | 7                   | 0              | 0              | 6.10                  |
| Clinical hierarchy alignment | 7                 | 8                   | 2              | 2              | 5.44                  |
| Dynamic / zero-trust auth.   | 8                 | 5                   | 1              | 1              | 5.15                  |
| SIEM audit & monitoring      | 7                 | 3                   | 6              | 6              | 4.18                  |

Security risk and workflow impact scored by structured author consensus. Address rate from full 116-study corpus extraction.

**Table S18** Weight-sensitivity analysis of the Platform Suitability Score (PSS) ranking (Table 2). Each cell gives the platform’s rank under the stated weighting scheme. Baseline = weights of Table 2; Equal = 1/7 per criterion; Sec+Int = HIPAA/GDPR and FHIR/HL7 weights doubled; Lock-in×3 = lock-in weight tripled; Clin-AI = AI/ML and genomics weights doubled (all schemes renormalised to sum to one). Spearman rank correlation  $\rho$  is computed against the baseline ranking.

| Platform                                      | Baseline | Equal | Sec+Int | Lock-in×3 | Clin-AI |
|-----------------------------------------------|----------|-------|---------|-----------|---------|
| AWS                                           | 1        | 1     | 1       | 1         | 1       |
| Google Cloud                                  | 2        | 2     | 2       | 2         | 2       |
| Microsoft Azure                               | 3        | 3     | 3       | 3         | 3       |
| Oracle Health                                 | 4        | 4     | 4       | 7         | 5       |
| IBM Cloud                                     | 5        | 7     | 5       | 6         | 6       |
| Philips HealthSuite                           | 6        | 6     | 7       | 5         | 4       |
| Snowflake                                     | 7        | 5     | 6       | 4         | 7       |
| Salesforce Health Cloud                       | 8        | 8     | 8       | 8         | 8       |
| SAP Health                                    | 9        | 9     | 9       | 9         | 11      |
| Alibaba Cloud                                 | 10       | 10    | 10      | 10        | 9       |
| Huawei Cloud                                  | 11       | 11    | 11      | 11        | 10      |
| <b>Spearman <math>\rho</math> vs baseline</b> | 1.00     | 0.96  | 0.99    | 0.91      | 0.95    |

The top three platforms (AWS, Google Cloud, Microsoft Azure) are invariant across all schemes, and AWS ranks first throughout. Mid-tier reordering is confined to the lock-in-stressed scenario, under which lock-in-favourable platforms (Snowflake, Philips HealthSuite) rise.

**Table S19** Traceability from the synthesised corpus to the conceptual framework of analysis (Section 1.1). For each of the eleven analytical dimensions, the table records the evidence basis observed across the corpus, representative grounding studies (illustrative, not exhaustive), and the pillar in which the dimension is principally analysed. The same eleven dimensions are operationalised as the scoring rubric of the coverage analysis (Table 1).

| Analytical dimension            | Evidence basis in the corpus                                                        | Representative studies                                        | grounding | Pillar |
|---------------------------------|-------------------------------------------------------------------------------------|---------------------------------------------------------------|-----------|--------|
| Personalisation ( <i>core</i> ) | Tailoring of care to individual genomic, physiological, and behavioural profiles    | (Godman et al. 2013; Pandey and Gupta 2024; Mani et al. 2025) |           | P      |
| AI integration                  | Embedding of ML/DL models into clinical workflows                                   | (Aburass et al. 2025; Choi et al. 2023)                       |           | P      |
| Continuous monitoring           | Longitudinal physiological sensing from wearable and bedside devices                | (Dubey and Dubey 2022; Worlikar 2025)                         |           | P      |
| Cloudisation ( <i>core</i> )    | Cloud-native aggregation, governance, and delivery of AI-processed data at scale    | (Ahmed and Jayapandian 2024; Lakhan et al. 2023)              |           | C      |
| Interoperability                | Standards-based clinical data exchange (HL7 FHIR)                                   | (Mandel et al. 2016a; Pereira et al. 2025)                    |           | C      |
| Data security                   | Protection of patient data under HIPAA, GDPR, and equivalent regimes                | (Banerjee et al. 2025; Nowrozy et al. 2024)                   |           | C      |
| AI governance & regulation      | Accountability, audit, and oversight mechanisms specific to clinical AI             | (Tazi et al. 2024; Seeram and Kanade 2024)                    |           | C      |
| Sustainability                  | Energy and resource efficiency as an Industry 5.0 design objective                  | (Adel 2022; Alves et al. 2023)                                |           | C      |
| Humanisation ( <i>core</i> )    | Human-centred design and governance keeping AI empathetic and accountable           | (Villela and Ely 2022; Bienefeld et al. 2024)                 |           | H      |
| Human–AI collaboration          | Principled allocation of decision authority between clinicians and AI               | (Bienefeld et al. 2024)                                       |           | H      |
| Empathy in design               | Dignity, communication, and well-being embedded in interfaces and care environments | (Foresman et al. 2025; Villela and Ely 2022)                  |           | H      |