

Manuscript Title:

Access to cervical screening in Australian general practices: a cross-sectional study using a 'secret shopper' approach

REAL-CERV

Data Dictionary

January 12, 2026

1 Data collection

1.1 Record ID

Description:

Field Name: `record_id`

Purpose:

Data Collection: Always Collected

Data Obligation: Mandatory

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.2 Team member calling:

Description:

Field Name: `caller`

Purpose:

Data Collection: Always Collected

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Lucy
	1	Ana
	2	Maleeha
	3	Kristy
	4	Claire B
	5	Claire Z
	6	Javi
	7	Paula
	8	Amelia

Data Source, Standard/ Terminology:

1.3 Date/time of call:

Description:

Field Name: date

Purpose:

Data Collection: Always Collected

Data Obligation: Mandatory

Permitted Values: Date and Time (DD/MM/YYYY HH:MM)

Data Source, Standard/ Terminology:

1.4 Postal code:

Description:

Field Name: postcode

Purpose:

Data Collection: Always Collected

Data Obligation: Mandatory

Permitted Values: Australian Postal Code

Data Source, Standard/ Terminology:

1.5 Suburb:

Description:

Field Name: suburb

Purpose:

Data Collection: Always Collected

Data Obligation: Mandatory

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.6 Does the service have a website and/or online booking system?

Description:

Field Name: website

Purpose:

Data Collection: Always Collected

Data Obligation: Optional

Permitted Values:*	Code	Description
* multiple select	0	No website or online booking system found
	1	Yes, website
	2	Yes, an online booking system
	3	Other (provide detail)

Data Source, Standard/ Terminology:

1.7 Provide detail about the website

Description:

Field Name: website_other

Purpose:

Data Collection: Conditional Collection

Collected When: [website(3)] = '1'

Data Obligation: Optional

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.8 Does the website mention the availability of cervical screening?

Description:

Field Name: web_cerv

Purpose:

Data Collection: Conditional Collection

Collected When: [website(1)] = '1' or [website(3)] = '1'

Data Obligation: Optional

Permitted Values:	Code	Description
	0	No mention of cervical screening, Pap test or self-collection on the website
	1	Yes, website states cervical screening/Pap testing is available at this service, does not mention if self-collection is available
	2	Yes, website states cervical screening/Pap testing is available at this service AND mentions self-collection is available

Data Source, Standard/ Terminology:

1.9 Provide more information if needed:

Description:

Field Name: web_notes

Purpose:

Data Collection: Always Collected

Data Obligation: Optional

Permitted Values: Notes format

Data Source, Standard/ Terminology:

1.10 Successful call?

Description:

Field Name: `success`

Purpose:

Data Collection: Always Collected

Data Obligation: Optional

Permitted Values:	Code	Description
	0	Yes
	1	No

Data Source, Standard/ Terminology:

1.11 Why?

Description:

Field Name: `success_why`

Purpose:

Data Collection: Conditional Collection

Collected When: `[success] = '1'`

Data Obligation: Mandatory

Permitted Values: Text format

Collection Guide: NOTE: THIS IS IN THE PUBLIC REPORT. NO SENSITIVE INFORMATION IN THIS FIELD

Data Source, Standard/ Terminology:

1.12 Hi there, I'm I am a new patient, (I've had a look at your website but) I had a few questions about your services. Do you do cervical screenings?

Description:

Field Name: `cst_avail`

Purpose:

Data Collection: Conditional Collection

Collected When: `[success] = '0'`

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Yes
	1	No
	2	Unsure
	3	Will need to chat with HCP
	4	Other
	5	Yes, but we are not taking on any new patients

Data Source, Standard/ Terminology:

1.13 Do you provide cervical screening - other, please describe:

Description:

Field Name: `cstavail_oth`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '4'`

Data Obligation: Mandatory

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.14 Great! Do you offer self-collection? If they ask what you mean by self-collection: I saw something on Instagram/the news/my friend told me that you can do the test yourself now, is that right?

Description:**Field Name:** `sc_avail`**Purpose:****Data Collection:** Conditional Collection**Collected When:** `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`**Data Obligation:** Mandatory

Permitted Values:	Code	Description
	0	Yes
	1	No
	2	Unsure
	3	Will need to chat with HCP
	4	Did not ask/discuss

Data Source, Standard/ Terminology:

1.15 Do people usually do them in the practice or can I do it at home and drop it back?

Description:**Field Name:** `sc_homemult`**Purpose:****Data Collection:** Conditional Collection**Collected When:** `[sc_avail] = '0'`**Data Obligation:** Optional

Permitted Values:	Code	Description
	0	In practice/clinic only
	1	Can take home or do in practice
	2	Other (provide detail)

Data Source, Standard/ Terminology:

1.16 Home vs in clinic notes:

Description:

Field Name: `home_oth`

Purpose:

Data Collection: Conditional Collection

Collected When: `[sc_homemult] = '2'`

Data Obligation: Optional

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.17 Self-collect availability notes

Description:

Field Name: `sc_notes_2`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Mandatory

Permitted Values:
* multiple select

Code	Description
0	N/A
1	Only some providers offer SC (provide detail)
2	SC only available on some days
3	will need to order in SC supplies
4	Will need to discuss with the GP
5	Other (provide detail)

Data Source, Standard/ Terminology:

1.18 Provide further details:

Description:

Field Name: `sc_oth`

Purpose:

Data Collection: Conditional Collection

Collected When: `[sc_notes_2(1)] = '1' or [sc_notes_2(5)] = '1'`

Data Obligation: Optional

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.19 Do you know how long approximately those appointments take?

Description:

Field Name: `appt_length_2`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Unsure
	1	6-20 mins (standard consult, item 23, Level B)
	2	20+ mins (item 36, Level C)
	3	40+ mins (item 44, Level D)
	5	60+ mins (item 47, Level E)
	4	Did not ask/discuss

Data Source, Standard/ Terminology:

1.20 And how much will that appointment cost? Do you bulk bill at all?

Description:

Field Name: `cost`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Mixed billing
	1	Bulk-billing
	2	Private billing only
	3	Did not ask/discuss

Data Source, Standard/ Terminology:

1.21 Upfront cost (\$): Approx. \$ to be paid upfront, i.e., before Medicare rebate

Description:

Field Name: `upfront`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Optional

Permitted Values: Number

Collection Guide: Whole numbers only here, leave blank if you are given a range. Describe range in notes

Data Source, Standard/ Terminology:

1.22 Out-of-pocket cost (\$): Amount patient will pay after receiving Medicare rebate

Description:

Field Name: oop

Purpose:

Data Collection: Conditional Collection

Collected When: [cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'

Data Obligation: Optional

Permitted Values: Number

Collection Guide: Whole numbers only here, leave blank if you are given a range. Describe range in notes

Data Source, Standard/ Terminology:

1.23 Notes on price of appointment, mixed and bulk-billing (optional) Include here if the cost is at the discretion of the GP

Description:

Field Name: cost_notes

Purpose:

Data Collection: Conditional Collection

Collected When: [cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'

Data Obligation: Optional

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.24 How do you manage me getting the results? Do I have to pay for another appointment if I have to come back? Use this field for information about paying for another appointment if they come back. All other details in notes box below

Description:

Field Name: results_2

Purpose:

Data Collection: Conditional Collection

Collected When: [cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Yes
	1	No
	2	Unsure
	3	Will need to chat with HCP
	5	At the discretion of the GP/HCP
	4	Did not ask/discuss

Data Source, Standard/ Terminology:

1.25 Include any other details/notes about results here (optional):

Description:

Field Name: result_notes

Purpose:

Data Collection: Conditional Collection

Collected When: [cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'

Data Obligation: Optional

Permitted Values: Notes format

Data Source, Standard/ Terminology:

1.26 Can I have an appointment with a female HCP?

Description:

Field Name: hcp_sex

Purpose:

Data Collection: Conditional Collection

Collected When: [cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Yes
	1	No
	2	Other
	3	Did not ask/discuss

Data Source, Standard/ Terminology:

1.27 Other, please explain: e.g., female is only available for full fee paying patients/female is only available on a waitlist/female only available for existing patients

Description:

Field Name: hcp_other

Purpose:

Data Collection: Conditional Collection

Collected When: [hcp_sex] = '2'

Data Obligation: Mandatory

Permitted Values: Notes format

Data Source, Standard/ Terminology:

1.28 Can I have my appointment with a nurse instead of a GP?

Description:

Field Name: nurse_2

Purpose:

Data Collection: Conditional Collection

Collected When: [cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Yes
	1	No
	2	Depends/other (describe below)
	3	Did not ask/discuss

Data Source, Standard/ Terminology:

1.29 Nurse instead of GP, describe more here:

Description:

Field Name: nurse_oth

Purpose:

Data Collection: Conditional Collection

Collected When: [nurse_2] = '1' or [nurse_2] = '2'

Data Obligation: Optional

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.30 How long would I have to wait for an appointment? Could I come in this week? The next available appt is:

Description:

Field Name: `appt_flex_2`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Mandatory

Permitted Values:	Code	Description
	0	Within 48 hours
	1	Within 1 week
	2	In 1-2 weeks
	3	More than 2 weeks
	4	Did not ask/discuss

Data Source, Standard/ Terminology:

1.31 Do you have after hours appointments available?

Description:

Field Name: `appt_flex_3`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Optional

Permitted Values:	Code	Description
	0	No, only 9-5 Mon-fri (or similar)

- | | |
|---|-------------------------------------|
| 1 | Yes, we do after hours on week days |
| 2 | Yes, we do weekends |
| 3 | Yes, we do after hours AND weekends |
| 4 | Other (describe) |
| 5 | Did not ask/discuss |

Data Source, Standard/ Terminology:

1.32 Provide more info about after hours appointments:

Description:

Field Name: `appt_flex_notes`

Purpose:

Data Collection: Conditional Collection

Collected When: `[appt_flex_3] = '4'`

Data Obligation: Optional

Permitted Values: Text format

Data Source, Standard/ Terminology:

1.33 Estimated length of call (minutes)

Description:

Field Name: `mins`

Purpose:

Data Collection: Conditional Collection

Collected When: `[cst_avail] = '0' or [cst_avail] = '3' or [cst_avail] = '4'`

Data Obligation: Mandatory

Permitted Values: Number between 1 and 100

Collection Guide: round to the nearest whole number. Only include the number. For example, if your

call was 3 mins and 15 seconds you would enter "3"

Data Source, Standard/ Terminology:

1.34 Notes:

Description:

Field Name: notes

Purpose:

Data Collection: Always Collected

Data Obligation: Optional

Permitted Values: Notes format

Data Source, Standard/ Terminology: