

CUSP Health Economics Survey

Thank you for participating in the CUSP study.

We invite you to complete the health economics survey below.

The results from this survey will be used to perform an economic evaluation (cost-effectiveness) of providing upgraded sound processors to adults with existing CIs and obsolete or soon to be obsolete sound processors.

Survey instructions (Important!)

- Please read each question carefully.
- Please enter a value in **every** field (do not leave any fields blank).
- We ask you to complete the survey using estimate values based on any data you have available.
- If you can't make a reasonable, data-driven estimate, please enter **-9999** (a minus sign followed by four nines) into the field.
- When entering zero values, please enter **0** into the field.
- When entering values, please enter only a number into the field (with decimals if required), making sure to enter the appropriate value type. For example, some questions ask for a number (i.e. how many?), some ask for a percentage, some ask for a time (hours or days), and others ask for a cost.
- Please answer each question based on your **adult** CI population. For example, many lost processors occur in paediatric recipients. Please **do not** include paediatric populations in your estimates.

If you have any questions, please contact the NAL CUSP team at Cusp@nal.gov.au

Clinic

* must provide value

Select your clinic

Repairs / Replacements

	Freedom or older	N5	N6
How many adult recipients do you have in your caseload at ____ ?			
How many in-warranty repairs of faulty sound processors did you process over the past 12 months?			
How many in-warranty replacements of faulty sound processors did you process over the past 12 months?			
How many out-of-warranty repairs of faulty sound processors did you process over the past 12 months?			
How many out-of-warranty replacements of faulty sound processors did you process over the past 12 months?			
How many replacements of lost sound processors did you process over the past 12 months?			

Approximately, what was the average time in days required to provide a working repaired/replaced/loaner device in cases of faulty processors? (i.e. how long was the user off air in days?)			
Approximately, what was the average time in days required to provide a working replaced/loaner device in cases of lost processors? (i.e. how long was the user off air in days?)			
How many in-warranty replacements of sound processor parts (e.g. coil/cable etc) did you process over the past 12 months?			
How many out-of-warranty replacements of sound processor parts (e.g. coil/cable etc) did you process over the past 12 months?			
Approximately, what was the average time in days required to provide a working repaired/replaced/loaner device in cases of faulty sound processor parts? (i.e. how long was the user off air in days?)			

Cost to recipients

	Freedom or older	N5	N6
For replacements of faulty out-of-warranty sound processors, what is the typical cost (\$) (regardless of who pays)?			
For replacements of faulty out-of-warranty sound processors, approximately what percentage of these replacements are paid for by recipients out-of-pocket?			

For replacements of lost sound processors, what is the typical cost (\$) (regardless of who pays)?			
For replacements of lost sound processors, approximately what percentage of these replacements are paid for by recipients out-of-pocket?			
For replacements of faulty out-of-warranty sound processor parts (e.g. coil/cable etc), what is the typical cost (\$) (regardless of who pays)?			
For replacements of faulty out-of-warranty sound processor parts (e.g. coil/cable etc), approximately what percentage of these replacement parts are paid for by recipients out-of-pocket?			

Cost to clinic / service

Who are the staff **most** involved in processing faulty / lost sound processors and/or sound processor parts (e.g. cables, coils)?

* must provide value

Audiologists

Technicians

Admin

Other

Select most relevant

What is the staff's **average** hourly cost?

* must provide value

Enter cost in AUD\$

How many **hours** of staff time (in total) is typically involved in the processing of a faulty sound processor if **repaired**?

* must provide value

Enter time in hours

How many **hours** of staff time (in total) is typically involved in the processing of a faulty sound processor if **replaced**?

* must provide value

Enter time in hours

How many **hours** of staff time (in total) is typically involved in the processing of a **lost** sound processor?

* must provide value

Enter time in hours

How many **hours** of staff time is typically involved in the processing of a **faulty** sound processor part (e.g. cable/coils)?

* must provide value

Enter time in hours

Submit