

SUPPLEMENTARY APPENDIX

Table S1. Survey Instrument

Survey Questions	Response Format	Response Options
What is your role at your transplant center?	Single Answer	• Administrator • Financial Coordinator • Clinical Coordinator • Social Worker • Surgeon • Nephrologist • Other
What is your center's 4-character UNOS code?	Dropdown Menu	• UNOS Code
Please check all that apply with respect to the costs and coverage for OPTN/UNOS mandated post donation living donor routine follow-up	Check all that apply	• Our program has a standardized policy and procedure on how to handle these costs • Our program needs clarity on the provision of these costs • Other, specify:
What mechanisms does your program use for recovering or covering the costs of OPTN/UNOS mandated post donation living donor routine follow-up?	Check all that apply	• Bill the recipient's Medicare insurance • Bill the recipient's private insurance • Bill the donor or the donor's insurance • Bill to the Organ Acquisition or the Medicare Cost Report • Institutional allowancing or writing off costs • Apply charitable funds • Unsure • Other, specify:
Does your program educate <u>donor</u> candidate on the costs and coverage for OPTN/UNOS mandated post donation living donor routine follow-up?	Categorical	• Yes • No
If your program educates your <u>donor</u> on the costs and coverage for OPTN/UNOS mandated post donation living donor routine follow-up, when does this education occur?	Check all that apply	• At time of evaluation • Prior to surgery • After donation, when follow-up information must be collected • Other, specify: • Our program does not educate our donors on the costs and coverage for OPTN/UNOS mandated post donation living donor routine follow-up

Table S2. Free Text Response Themes

Policies and procedures for coverage of OPTN/UNOS mandated post donation living donor routine follow-up: Other, specify:		
Theme	Number of responses	Example text
No written policy	3	<i>We don't have an official policy, but our donors have never encounter problems with this issue and come to us if they have don't have their own insurance.</i>
Guideline or standardized process	2	<i>We have a standard process the financial counselors follow no written policy</i>
Do not know or unsure	3	<i>I do not know</i>
Visits are non-billable and are adjusted off	1	<i>UNOS required post visits are non-billable to donor or recipient's insurance. Institutional adjustment.</i>

* 1 response characterized 2 themes

Mechanisms used for recovering or covering the costs of OPTN/UNOS mandated post donation living donor routine follow-up. Other, specify:		
Theme	Number of responses	Example text
Write off charges	4	<i>Recipient's ins for the 1st post-donation visit, written off as cost of doing business for 6 mos, 1yr and 2 yr</i>
Reiteration of CMS regulations re: not allowable on cost report	2	<i>Per CMS, those costs are the Tx program's financial responsibility & not allowable to the cost report. PRM was updated in '16 to reflect this.</i>
Bill recipient's insurance and donor insurance	2	<i>If the patient comes here we bill the recipient insurance but if they do it locally the donor's insurance is billed.</i>
Recommend outside support	1	<i>Advise donors to apply for NLDAC support</i>
Use other funds	1	<i>Local funds</i>
Other	1	<i>Possibly other not sure</i>

Timing on donor candidate education on the costs and coverage for OPTN/UNOS mandated post donation living donor routine follow-up. Other, specify:		
Theme	Number of responses	Example text
Follow up visits	2	<i>At time of follow-up visit</i>
First call with donor prior to donation	1	<i>First call with the donor in regard to donation</i>
Do not educate donors	1	<i>We don't 'educate' donors on these costs because we would never expect them to pay. We would write off these costs if there is no way to bill insurance.</i>
Do not know	1	<i>I do not know</i>