

Questionnaire

T0: Questions to be administered at T0 after the consumer purchases Enterogermina (≥ 18 years, buying Enterogermina for him/herself for ongoing symptoms, starting the treatment within 24h from purchase)

These questions are addressed to investigate the reason why you bought Enterogermina and the intensity of the symptoms you are suffering from

Q1. Which formulation of Enterogermina have you bought?

- Enterogermina vials 2 billions
- Enterogermina vials 4 billions
- Enterogermina sachets 6 billions
- Enterogermina capsules 2 billions

Q2. For which of the following symptoms have you been suffering in the last 24 hours and that made you buy Enterogermina?

- Diarrhea
- Abdominal pain
- Bloating
- Meteorism
- Constipation
- Abdominal tension

Q3. How do you judge the symptom in the last 24 hours? (only symptoms previously selected appear):

diarrhea:

- Very strong – strong – moderate – mild -absent

Abdominal pain

- Very strong – strong – moderate – mild -absent

Bloating

- Very strong – strong – moderate – mild -absent

meteorism

- Very strong – strong – moderate – mild -absent

Constipation

- Very strong – strong – moderate – mild -absent

Abdominal tension

- Very strong – strong – moderate – mild –absent

Quality of life:

These questions are addressed to investigate whether and how much symptom/s you indicated affect some aspects of your quality of life

Q4. How much the symptom/s is influencing your mood?

- Very much - much – moderately – slightly – not at all

Q5. How much the symptom/s is influencing your daily activities?

- Very much - much – moderately – slightly – not at all

Q6. How much the symptom/s is influencing your daily job?

- Very much - much – moderately – slightly – not at all

Q7. How much the symptom/s is influencing the quality of your sleep?

- Very much - much – moderately – slightly – not at all

Q8. How much the symptom/s is influencing your food habits?

- Very much - much – moderately – slightly – not at all

Q9. Considering the above mentioned aspects, how do you judge your health status today?

Very good – good – normal – bad – very bad

T1 Questions to be administered at T1: at the end of treatment

The following questions are addressed to understand your way of using Enterogermina

Q1. For how many days have you been taking Enterogermina ?

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Treatment duration can range from 1 day to 30 days

Q2. On average, how many intakes have you taken per day?

- One intake/day
- Two intake/day
- Three intake/day

Questions about symptoms.

These questions are addressed to investigate the impact of the treatment on the symptoms you indicated when you bought the drug

Q3. How do you judge the symptom in the last 24 hours?(only symptoms previously selected appear):

diarrhea:

- Very strong – strong – moderate – mild –absent

Abdominal pain

- Very strong – strong – moderate – mild –absent

Bloating/meteorism

- Very strong – strong – moderate – mild –absent

Constipation

- Very strong – strong – moderate – mild –absent

Abdominal tension

- Very strong – strong – moderate – mild –absent

Quality of life:

These questions are addressed to investigate whether the treatment, through the action on symptom/s, had an influence on some aspects of your quality of life:

Q4. How much the symptom/s is influencing your mood?

- Very much - much – moderately – slightly – not at all

Q5. How much the symptom/s is influencing your daily activities?

- Very much - much – moderately – slightly – not at all

Q6. How much the symptom/s is influencing your daily job?

- Very much - much – moderately – slightly – not at all

Q7. How much the symptom/s is influencing the quality of your sleep?

- Very much - much – moderately – slightly – not at all

Q8. How much the symptom/s is influencing your food habits?

- Very much - much – moderately – slightly – not at all

Q9. Considering the above mentioned aspects, how do you judge your health status today, with respect to the symptom you indicated?

- Very much improved
- Improved
- Unchanged
- Worsened
- Very much worsened

Satisfaction:

These questions are addressed to investigate your level of satisfaction of the treatment

Q10. How satisfied or dissatisfied are you with the ability of the medication to treat the symptom/s?

Extremely satisfied – very satisfied – satisfied – dissatisfied – very dissatisfied – extremely dissatisfied

Q11. How satisfied or dissatisfied are you with the ease of use of the medication?

Extremely satisfied – very satisfied – satisfied – dissatisfied – very dissatisfied – extremely dissatisfied

Q12. How long did it take to start perceiving the treatment efficacy?

1 day – 2 days – 3 days - 4 days – 5 days – after one week (7 days) – after 10 days – after 20 days

Q13. How satisfied or dissatisfied are you with the time to start perceiving the treatment efficacy?

Extremely satisfied – very satisfied – satisfied – dissatisfied – very dissatisfied – extremely dissatisfied

Q14. Taking all things into account, how satisfied or dissatisfied are you with this medication?

Extremely satisfied – very satisfied – satisfied – dissatisfied – very dissatisfied – extremely dissatisfied