

QUESTIONNAIRE FOR NURSES

Dear Respondent,

You are invited to participate in this research study titled “**Assessment of Missed Nursing Care and Associated Factors Among Nurses Working in Critical Care Units.**” This study aims to determine missed nursing care and examine factors associated with its occurrence among nurses working in critical care units of this tertiary hospital.

Your participation in this study is **completely voluntary**, and all responses will be kept **strictly confidential**. There are no right or wrong answers; we are interested in your honest experiences and responses. The information you provide will contribute to a better understanding of missed nursing care and factors associated with its occurrence and may help inform efforts to improve nursing care and patient safety in critical care settings.

The questionnaire is divided into sections covering **demographic and professional characteristics, job-related characteristics, and missed nursing care**. Please read each instruction carefully and select the response that best reflects your experience. The questionnaire will take approximately **15–20 minutes** to complete.

Thank you for taking the time to participate in this study. Your contribution is highly valued.

SECTION A: SOCIODEMOGRAPHIC CHARACTERISTICS

1. Age: _____
2. Gender: Male ☐ Female ☐
3. Marital Status: Single ☐ Married ☐ Divorced ☐ Widowed ☐
4. Highest Level of Education: Diploma ☐ Bachelor's Degree ☐ Master's Degree ☐ Other (Specify) _____
5. Years of Experience in Nursing: _____
6. Unit of Practice: Intensive Care Unit (ICU) ☐ Accident & Emergency Unit ☐
Neonatal Intensive Care Unit (NICU) ☐ PACU ☐ Obstetric/Gynaecology
Emergency Units ☐ Other (Specify) _____
7. Work Schedule: Day Shift only ☐ Rotational Shifts ☐
8. Number of Patients Assigned per Shift: _____

SECTION B: JOB-RELATED CHARACTERISTICS

9. Please answer each question by ticking (✓) **Yes** or **No**, based on your experience in your current clinical area.

Statement	Yes	No
1. The nurse-to-patient ratio is appropriate for high-quality care.		
2. High workload contributes to unsafe patient care.		
3. There is adequate communication among healthcare team members.		
4. Experience high levels of burnout due to work schedule.		
5. Staff shortages affect the ability to provide safe patient care.		
6. Hospital management provides sufficient resources for patient care.		
7. There are clear protocols for reporting safety incidents.		
8. Leadership is supportive in addressing patient safety concerns.		
9. Nurses receive adequate training and professional development opportunities.		
10. Nurses are adequately involved in decision-making processes.		
11. Feel emotionally exhausted at the end of a shift.		
12. Satisfied with job as a nurse.		
13. Stress level at work affects the ability to provide safe care.		
14. Fatigue from long shifts impacts decision-making ability.		
15. Believe you can make a meaningful impact on patient safety.		

SECTION C: MISSED NURSING CARE

10. Please indicate, to the best of your knowledge, how frequently each of the following nursing-care activities is missed or not completed in your unit during routine nursing practice. Tick (✓) the response that best describes how often each activity is missed.

Statement	I miss rarely (1)	I miss occasionally (2)	I miss usually (3)	I miss always (4)
1. Participating in interdisciplinary patient care conferences				
2. Setting up meals for a patient who feed themselves				

Statement	I miss rarely (1)	I miss occasionally (2)	I miss usually (3)	I miss always (4)
3. Assist with toileting needs within 5 minutes of request				
4. Feeding patient when the food is still warm				
5. Mouth care				
6. Patient bathing/skincare				
7. Turning patient every 2 hours				
8. Emotional support to patient and/or family				
9. Assess the effectiveness of medications				
10. Patient teaching about procedures, tests, and other diagnostic studies				
11. Focused reassessments according to patient condition				
12. Washing hands before caring				
13. Ambulation 3 times per day or as ordered				
14. Skin ulcer caring				
15. Teach patients about plans for their care after discharge and when to call after discharge				
16. Response to call light is initiated within 5 minutes				
17. PRN medication requests acted on within 15 minutes				
18. General evaluation of the patient in each shift				
19. Intravenous/ central line site care and assessments according to hospital policy				
20. Medications administered within 30 minutes before or after the scheduled time				
21. Monitoring intake/output				
22. Vital signs assessed as ordered				
23. Full documentation of all necessary data				
24. Blood glucose control with a glucometer				

Thank You For Your Time