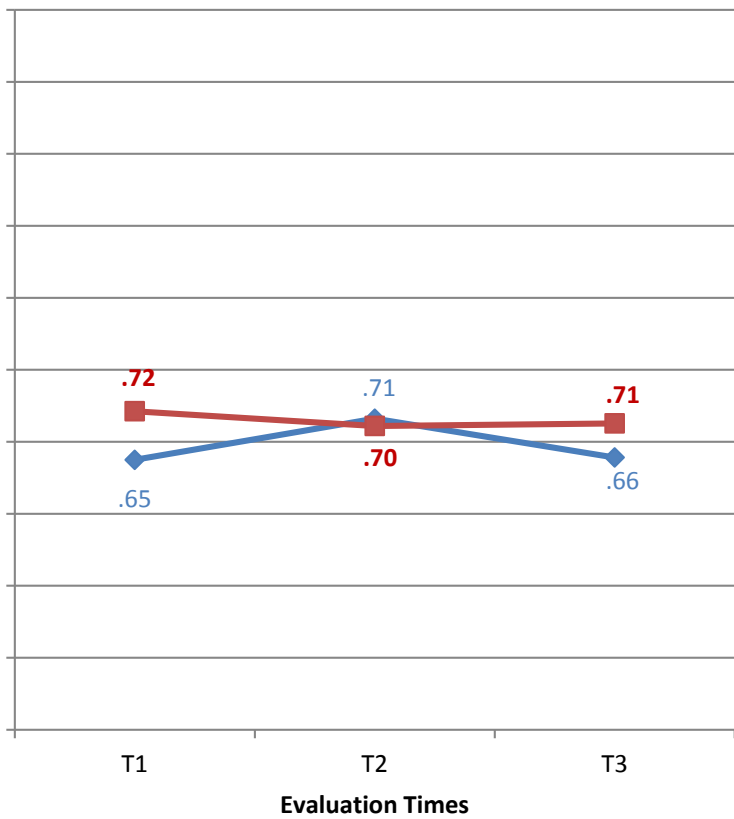


Mean Ratings



—◆— Communication skills in interviews with SPs

—■— Communication skills in interviews with RPs