

### *Mode features*

- **Self-administration<sup>1</sup>**
- **Telephone contact**
- **Computerisation**
- **Auditory presentation**

### *Antecedent features*

- Measurement construct<sup>2</sup>*
- Objectivity / subjectivity
  - Sensitivity

### *Respondent characteristics<sup>2</sup>*

- Role
- Socio-demographics

### *Psychological appraisals*

- **Impersonality**
- **Legitimacy**
- **Cognitive burden**
- Leverage-saliency
- Social exchange

### *Psychological responses*

- Optimizing / satisficing
- Impression management (social desirability)
- Acquiescence

### *Response quality*

- **Rate of missing values**
- **Reliability<sup>3</sup>**
- **Accuracy<sup>3</sup>**

1 Components from Tourangeau's model of impact of data collection mode shown in bold text (Tourangeau, Rips, Rasinski, 2000)

2 Examples from both groups of features are presented

3 Impact upon level of reporting, for example, rates of smoking, drinking