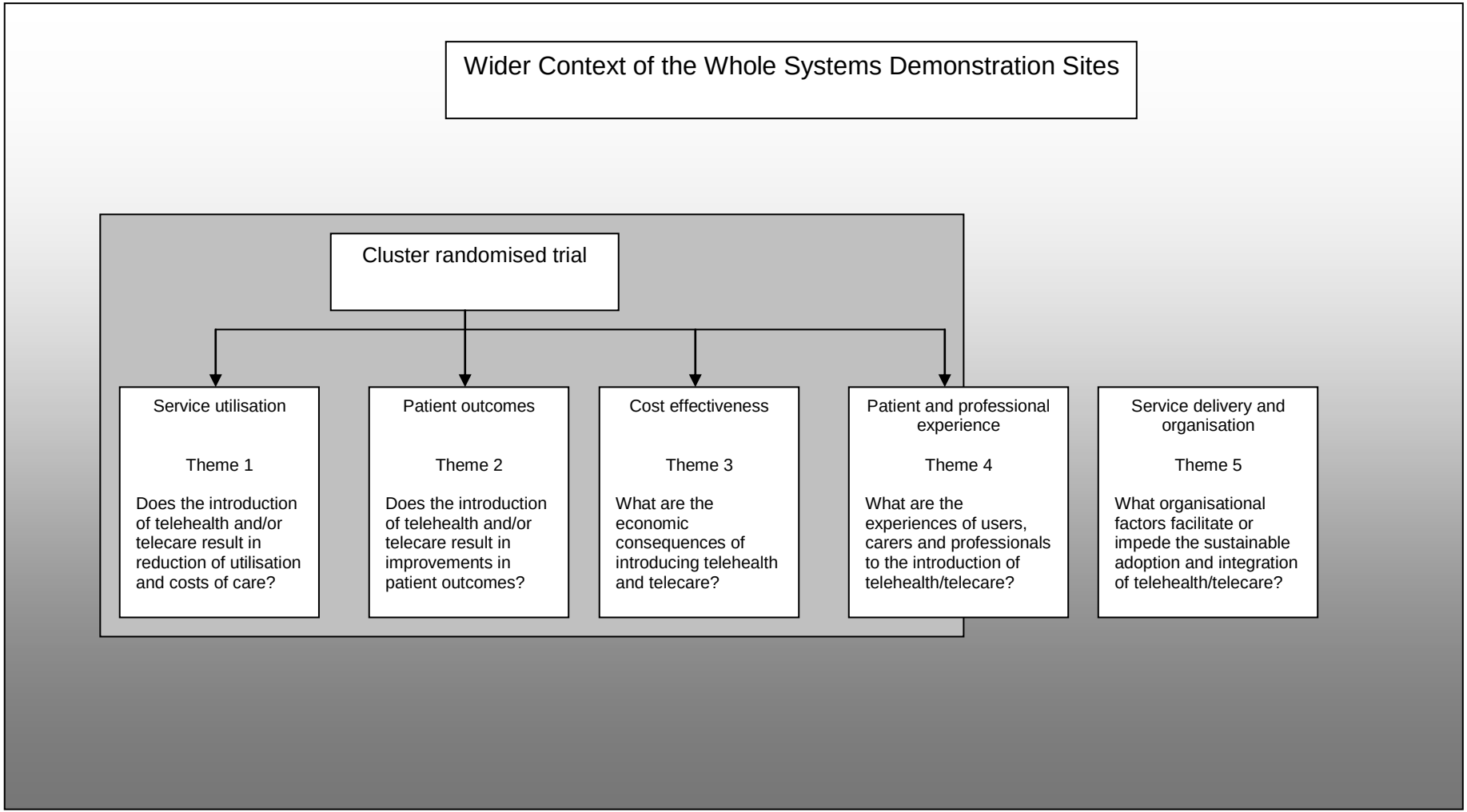
Wider Context of the Whole Systems Demonstration Sites
Cluster randomised trial
Service utilisation
Theme 1
Does the introduction of telehealth and/or telecare result in reduction of utilisation and costs of care?
Patient outcomes
Theme 2
Does the introduction of telehealth and/or telecare result in improvements in patient outcomes?
Cost effectiveness
Theme 3
What are the economic consequences of introducing telehealth and telecare?
Patient and professional experience
Theme 4
What are the experiences of users, carers and professionals to the introduction of telehealth/telecare?
Service delivery and organisation
Theme 5
What organisational factors facilitate or impede the sustainable adoption and integration of telehealth/telecare?