

Aim A: Examine the relationships between accreditation status and processes, and individual and organisational performances, notably clinical performance and organisational culture.

Objectives

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Study 1 Prospective study of the relationships between accreditation and clinical and organisational performances, and consumer participation.

Study 2 Prospective study of health services participating and not participating in accreditation.

Aim B: Examine the influence of surveyors by assessing: 1) the reliability of the accreditation process; and 2) the organisational influence of accreditation surveyors.

Objectives

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Study 3: Prospective study of intra- and inter-rater reliability of EQuIP surveyors and survey teams.

Study 4: Prospective and retrospective study of organisational influence of accreditation surveyors.