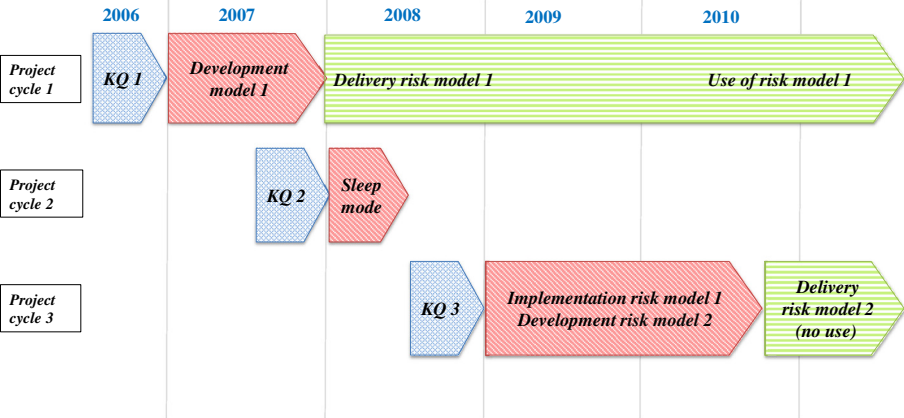




Formulation Phase : formulation of knowledge question (KQ)



Production Phase



Extension Phase