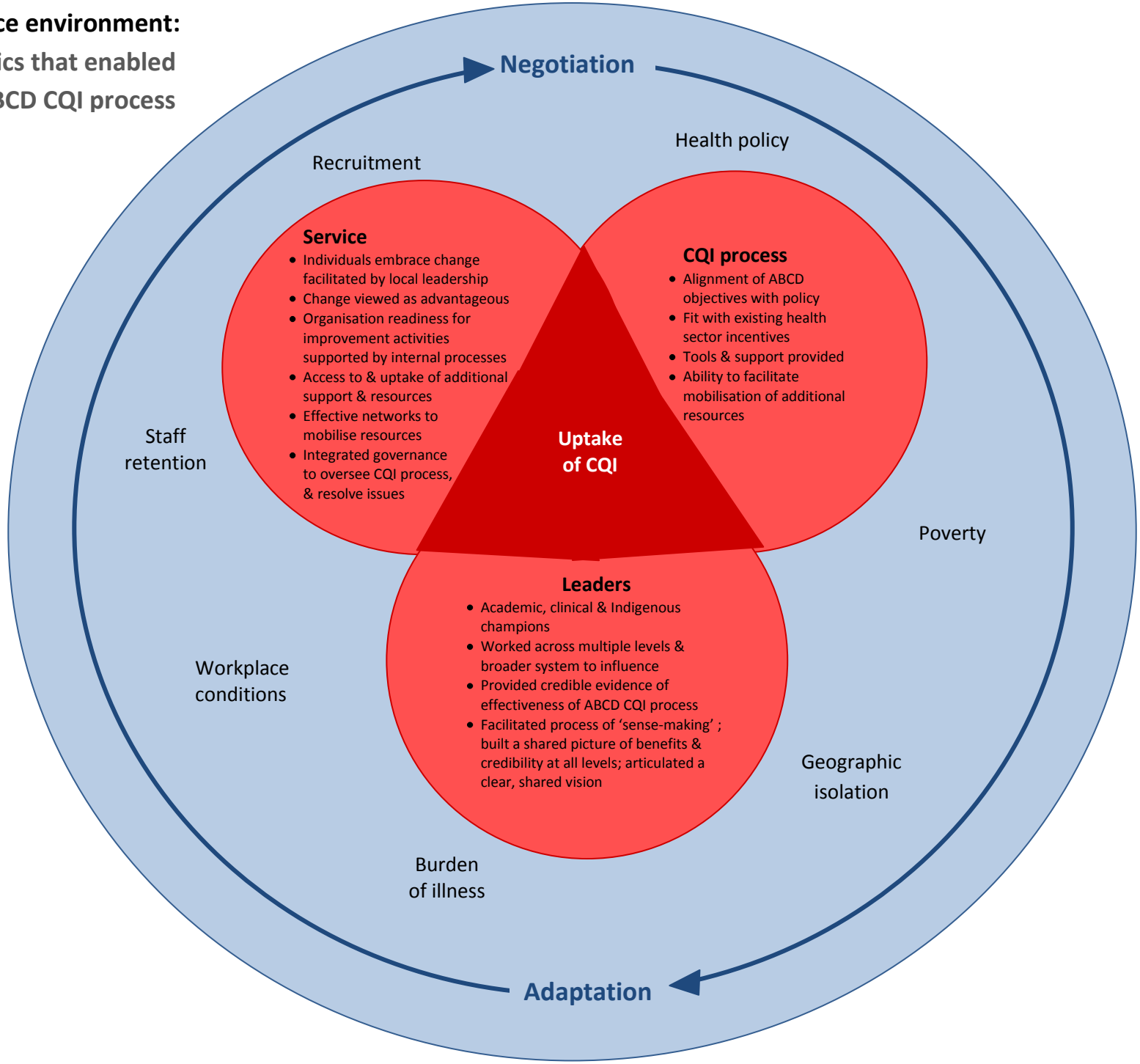Health service environment:
Characteristics that enabled uptake of ABCD CQI process