

Author, Year	CRM content	Study design	Outcomes	Effects in the CRM training group
Cooper, 2001[25]	Team coordination, communication, leadership skills. Theory, video and discussion. 75 minute	– prospective – randomized – controlled	LBDQ	LBDQ score significantly higher
Fernandez-Castelao et al. 2011[13]	Team coordination, communication, leadership skills. Theory, video and discussion. 90 minutes	– randomized – controlled	No-flow time	No-flow time significantly shorter
Hunziker et al. 2010	Four practical leadership instructions 1. Decide what to do 2. Tell your colleagues what they should do 3. Make short and clear statements 4. Ensure adherence to algorithm	– prospective – randomized – controlled	Hands-on time	Hands-on time significantly longer
Fernandez Castelao et al. 2015[26]	Team coordination, communication, leadership skills. Theory, video and discussion. Modified for the team leader 90 minutes	– prospective – randomized – controlled	No-flow time Adherence to Guidelines (ADH)	No-flow time was shorter, but not significant ADH significantly higher
Hunziker et al. 2013[27]	Stress coping strategies 10 minutes	– prospective – randomized – controlled	Hands-on time	Hands-on time was longer, but not significant