

Additional file 1. Paper-based copy of the online questionnaire (translated from Dutch to English)

Thank you for participating in our study. Completing the questionnaire will take approximately 10 minutes of your time.

1. What is your first (given) and last (family) name?

2. What is your gender?

- ☐ Male
- ☐ Female

3. What is your age?

_____ years

4. For what health complaint(s) did you seek emergency care?

5. How many days did you experience these health complaint(s) *before* you visited the Emergency Department?

_____ days

6. Did you wait longer to seek for medical help than you would normally do?

- ☐ Yes
- ☐ No (You can skip the next questions)

7. How many days did you wait longer?

_____ days

8. Why did you wait longer?

9. Was the delay in seeking for medical help influenced by the outbreak of the COVID-19 pandemic or by news coverage about the coronavirus?

- ☐ Yes
- ☐ No

10. Do you think that your health complaint(s) would be less severe if you had sought for emergency care at an earlier stage?

- ☐ Yes
- ☐ No

11. Could your health complaint(s) be prevented if you had sought for emergency care at an earlier stage?

- ☐ Yes
- ☐ No

12. Can we contact you by telephone for a short interview to better understand the answers you provided in this questionnaire?

- ☐ Yes: my telephone number is: _____
- ☐ No

Thank you for participating!