

Pathway Implementation Evaluation

Overall Research Question- What is the lived experience with the pathway?

Draft Interview Guide

Introduction/Context of Questions

We would like to get some information from you about your experience with the care pathway. As a reminder, the care pathway we refer to includes some components developed to make ACP a structured process. Briefly, these are:

- A method to identify patients,
- A conversation guide for clinicians (nurse or social worker), used in combination with values clarification tools,
- Results of that conversation in *the Dear Doctor Letter* and the ACP Record,
- A conversation guide for physicians to follow up

To support the pathway, you were provided with a one-time training for the conversation guide.

Interview Questions

NPT generic question	Question wording	Prompts
Background	1. Please describe your role in the care pathway and how much experience you have had with it to date.	
How did the intervention effect the work of the practice?	2. How is the care pathway similar or different from how you previously approached Advance Care Planning discussions with patients?	• Patient identification/prompting • Provision of Structure to conversation • Tools (information provision, values clarification, documentation) • Communication training • Preparation of patient • Allied health involvement
	3. What if anything changed about the way physicians/clinicians work together when using the care pathway? Whose roles changed and how?	• Role clarification • Scope of practice • Communication • Collaboration

NPT generic question	Question wording	Prompts
How compatible was the intervention with current work processes?	4. How compatible was the care pathway with your current work processes? How was your typical work flow impacted by the care pathway?	• Patient identification/prompting • Provision of Structure to conversation • Tools (information provision, values clarification, documentation) • Communication training • Preparation of patient • Allied health involvement
Did it promote or impede work?	5. Tell me about feasibility and workload issues - What were the barriers / facilitators to using this pathway? What would you change?	• Prioritizing against other things • Confidence/self-efficacy to conduct ACP • Willingness to conduct ACP/follow pathway • Supports of the pathway to conducting ACP
	6. How did the pathway affect the time taken or efficiency of your visits?	• If time/efficiency affected, was the time 'well spent'?
What effect did it have on consultations?	7. Compared to how you previously approached ACP discussions, how did the care pathway affect your ACP conversations with patients and their SDM/family member(s)?	• (Perceived) patient comfort/experience • Outcomes
	8. Thinking about the components of the pathway - Are they useful/not useful? Which do you believe are essential?	• Patient identification • Conversation guide • Structured approach, patient preparation • Dear Dr. Letter • Integration of [Health Authority] ACP Record
What is perception of intervention at this point?	9. Did people seem supportive of the pathway - why or why not?	• Physicians/Clinicians • Patients/SDM/Family
	10. What benefits did you perceive by using this pathway approach? And conversely, what were the challenges? Were there any unintended effects?	
	11. What would help this care pathway continue (if beneficial)? What would hinder it from continuing? What would improve it?	