

Additional file 3 – Interview guide Community Pharmacists

Introduction	- Welcome participants - Presentation of the interviewer: I am Natalie Hoste, at this moment, I work as a researcher and PhD student for Ghent University. I am a trained speech therapist and subsequently obtained a master's degree in healthcare management and policy. - Explanation of the study and its purpose - Explanation of several concepts, such as what we mean by community-dwelling vulnerable elderly individuals. - Explanation of the informed consent form and the demographic data collection sheet.
Importance of Oral health	- How important is the oral health of vulnerable community-dwelling elderly individuals within your pharmacy? - What role does oral health play within the pharmacy? - What makes this important or less important? - Has this always been the case? What has contributed to any changes? - How do you perceive the oral health of FHOP? - Do you believe they consider oral health important?
Professional behaviour	- In what ways is oral health currently addressed in the pharmacy? - How often do you examine clients' mouths? ▪ What prompts this? - To what extent do FHOP or their caregivers discuss their oral health with you? - Do you, as pharmacists, sometimes take the initiative to talk about this? ▪ No: Why not? ▪ Yes: What is usually the reason for initiating this conversation? - To what extent do you ask patients if they regularly visit the dentist? ▪ What prompts this inquiry? - To what extent do you provide advice related to oral health? (e.g., dry mouth as a side effect, medication side effects on oral health) - Are there guidelines for pharmacists that address oral health? - What potential areas for improvement do you see? - What actions do you take if you notice oral health issues in FHOP? ▪ None: What prevents you from doing so? What would make it easier for you? ▪ Yes: Do patients take action based on your actions? Do you follow up on it during your next contact with the patient?
Responsibility	Who do you believe is primarily responsible for... - Daily oral care and hygiene for FHOP

	- Professional oral care for FHOP
Self-efficacy	To what extent do you feel capable of recognizing oral health issues within FHOP? - What factors play a role in this? - Where do you obtain the necessary information on this topic? - To what extent have you been trained in this area? - Who can you turn to with questions? - What could assist in this regard?
Reactions of FHOP	When you aim to help FHOP address their oral health (in the broad sense, such as giving advice, referring to a dentist, etc.), what reactions do you receive from them? - How do you react in that case? - What do you believe makes them prefer not to be helped (or, conversely, makes them more willing to accept help)? - What do you think is needed to encourage FHOP to take an active role in their oral health?
Referrals	Do you sometimes refer patients when identifying oral health issues? - To whom do you refer? How often does this happen? How does the process work? - How is communication maintained afterwards regarding the referral? - Are there factors that make it difficult for you to make referrals? - What do you think could help facilitate this process?
Interprofessional collaboration on oral health	Is there collaboration with other disciplines regarding oral health for FHOP? With whom do you collaborate? How does this work? How do you experience the collaboration? - Would you like to see this done differently? In what way? - Is this a different form of collaboration compared to other health issues (e.g., working with home nurses)? - Is the collaboration regarding FHOP different from that with other patient groups?
Information exchange	How is information exchanged between community pharmacists and oral health professionals? - How do you perceive this? Is it acceptable for you? - Does this occur similarly to communication with other healthcare professionals? - What infrastructure is needed to facilitate smoother communication with OHPs regarding patients? - What information do you find relevant to exchange with OHPs? Are you involved in multidisciplinary consultations regarding oral health?

Multidisciplinary consultation	- How do you experience this? Is it acceptable for you? - Can you provide an example? - Who initiates this? - Are oral health professionals involved or kept informed?
Needs and barriers	Are there (any other) factors that make it difficult for you as a community pharmacist to...
Micro level	- Contribute to the oral health of FHOP and collaborate effectively with other healthcare professionals on this? - What is needed for pharmacists to optimally participate in this? What could encourage professional caregivers from other disciplines to collaborate effectively on oral health for this demographic?
Meso level	At the level of the pharmacy/organisation you work in, are there any factors that make it difficult to... - Contribute to the oral health of FHOP? - Collaborate optimally with other healthcare professionals on this? - What do pharmacists need to collaborate effectively in this regard?
Macro level	What barriers do you see at the policy level that hinder effective collaboration on this? - What is needed at the level of our healthcare system? - Do you see potential initiatives to optimise interprofessional collaboration on this issue?
Role of pharmacistss	A summarizing question, what potential role do you see for yourselves as pharmacists in the oral health of FHOP?
Ideal organisation	One final question to conclude: How should oral health care for FHOP ideally be organised, in your opinion?
End	Thanking the participants for their involvement and inquiring whether they know of other potential participants themselves.