

Interview guides used in the study

Phase one: interview guide for non-dental professionals

1. Professional background

- Can you describe your professional background and previous type of practice?
- Why did you choose to work in a multidisciplinary primary care setting?
- What does the SISA bring to your primary care structure?

2. Perceptions of dentists' integration in PCTs

- How would you describe your perception of the dental profession?
- Do you think the specific characteristics of dental practice (equipment, costs, organisation) affect its integration within a shared structure?
- Do you think dental care can be integrated into shared care pathways?
- Can you provide examples of collaborative care (e.g. diabetes, anticoagulation)?
- How do multidisciplinary meetings function in your structure?
- Does the presence of a dentist improve patient orientation or referral?
- Do you share patients with dentists?

3. Territorial context and access to care

- Do you consider your practice to be located in an underserved area?
- Does working in a group practice change your role within the territory?
- Do you perceive difficulties in access to dental care in your territory?
- Does the presence of a dentist within the structure improve access to care?
- Does it lead to more interaction with other institutions (local authorities, associations)?
- Does it facilitate prevention or community-based approaches?

4. Perceived involvement of dentists

- How would you describe the involvement of dentist(s) within your structure?
- What impact does this involvement (or lack of involvement) have?
- If involvement is limited, how could it be improved?
- What outcomes would you expect from better integration?

Phase two: interview guide for dentists

1. Professional background and motivations

- Can you describe your professional background and previous type of practice?
- Why did you choose to join the SISA?
- What does the SISA bring to the organisation of PCT? And to your practice?
- What does the concept of “patient-centred care” mean to you?
- Do you feel that this is a value you identify with?
- Does the SISA facilitate this approach, and what role does dental care play in it?

2. Perceptions of integration within PCTs

- How would you describe the integration of dentists within multidisciplinary primary care teams? Do you think they have a place within coordinated primary care teams?
- Do the specific characteristics of dental practice (equipment, costs, staffing, organisation) represent barriers to integration?
- Do you use the shared information system within the SISA? If so, how do you use it in your daily practice?
- Are there collaborative protocols within your structure (e.g. diabetes, anticoagulation) and do you participate in them?
- Do you participate in multidisciplinary meetings? Are they useful and who participate in them?
- Have you been involved in prevention or health promotion initiatives?
- How have ACI-related funding mechanisms supported projects within your structure?
- Do you share patients with other professionals?
- What benefits do you perceive for patients?

3. Territorial and organisational context

- Do you consider your practice to be located in an underserved area?
- Do you perceive difficulties in access to dental care?
- Does the presence of a dentist within the SISA improve access for patients?
- Does working in a group practice influence your role within the territory? Does this create opportunities for developing preventive activities?

4. Level of involvement and professional positioning

- In previous interviews, other healthcare professionals described dentists as having an important but not always clearly defined role in coordinated care. How do you react to this perception?
- How would you describe your level of involvement within the SISA?
- What impact does this involvement have on your practice?
- If your involvement is limited, what are the reasons?

- Do you think your level of involvement in the SISA would be different if you were practicing in an area with fewer workforce constraints? If so, how?
- What could facilitate greater involvement?
- What outcomes would you expect from improved integration?