

Interview guide

Project: Patient perspectives on preventability of emergency admissions

Date: Version 1, 21 October 2021

Introduction

- Express gratefulness for collaborating.
- Introduction of researcher
- In this study we want to explore patient and caregiver perspectives on admissions from the ED. Especially if these admission could have been prevented in any way from the patient and caregiver perspective. With this study we try to understand preventable hospital admission and to find way to reduce these kind of admissions.
- The goal of this study is to look at admission from the ED. The reason on why you had to come to the ED is not the main goal of this interview.
- We would like to record this interview with your permission. Sometimes I will make a small note to remember something.
- The interview will take about 15-30 minutes.
- Explanation on informed consent
- Explore if there are any questions before starting the interview.

Questions (guiding questions, elaborate further depending on answers)

If we go back to your recent ED visit and especially to the time you had to be admitted..

1. Do you think that this current admission to the hospital could have been prevented by anyone or in any way?

If Yes:

- What was the main reason for this hospital admission?
- What was needed to prevent this admission and go back home?

If No:

- What was the main reason for this hospital admission?
- Why do you think this admission could not have been prevented and what the reasons?

2. Finishing interview, remaining questions from patient or caregiver

3. Express gratitude for collaborating.