

Additional file 6 – Perceived knowledge acquisition questionnaire

Please indicate your level of agreement with the following statements using a scale from 1 (Strongly disagree) to 5 (Strongly agree).

1. After this training, I feel more competent in managing individuals experiencing BPSD such as agitation, aggressiveness, or refusal of care.
2. The training helped me understand effective **verbal communication strategies** in situations involving BPSD.
3. The training helped me recognize appropriate **non-verbal communication strategies** (e.g., eye contact, posture, tone of voice, touch).
4. I feel better prepared to manage my own emotional responses during challenging interactions with patients with BPSD.
5. I found this video-based training **more helpful than traditional theoretical instruction**.

Response scale:

- 1 – Strongly disagree
- 2 – Disagree
- 3 – Neutral
- 4 – Agree
- 5 – Strongly agree