

Questionnaire guide for the research project, "Frequent Callers to 11-2: Patient Perspectives and Characteristics"

The questions below were developed for the study and have not previously been published. They concern demographics, contact to the healthcare system, and health status. The questions have been translated from Danish to English by the authors. The remaining part of the overall study's questionnaire is not used in the manuscript and therefore not referenced here.

The first questions are about your work life, private life, and health.

Questions	Response options
What is your highest completed education?	☐ Primary school ☐ Secondary education ☐ Skilled in crafts, trade, office, etc. ☐ Short higher education, under 3 years ☐ Medium-length higher education, 3-4 years ☐ Long higher education, more than 4 years
What is your current employment status?	☐ Full-time employment ☐ Part-time employment ☐ Retired/on early retirement ☐ Student ☐ On leave (maternity, other) ☐ On sick leave ☐ Unemployed ☐ On disability pension
Are you in a relationship?	☐ I am married ☐ I have a partner/boyfriend/girlfriend ☐ I am single
Who do you live with? <i>(If several of these apply to you, feel free to mark multiple options)</i>	☐ I live alone ☐ I live with my spouse/partner ☐ I live with my children ☐ I live with other family members, friends, or acquaintances
What is your weekly alcohol consumption?	I drink approximately [] units per week
What is your weekly consumption of cigarettes, e-cigarettes, or similar? <i>(If you do not smoke, enter 0)</i>	I smoke approximately [] cigarettes, e-cigarettes, or similar per week
How often would you say you are in contact with your general practitioner?	Never – Rarely – Sometimes – Often – Very often
How often would you say you are in contact with the out-of-hours primary care service?	Never – Rarely – Sometimes – Often – Very often

How often would you say you are in contact with 1-1-2 regarding illness?	Never – Rarely – Sometimes – Often – Very often
What is your general health status? Would you say it is...	Very good – good – fairly good – poor – very poor