

## Modelling Determinants for Accessibility and Burden of Out-Of-Pocket Healthcare Expenditure in a Rural-Urban Area in Dodoma

### Key Informants Interview Guide for

Health Official, WEO, Ward Health committee members, Division & District iCHF Coordinator, District NHIF representative and DMO

### Introduction

My name is ..... I am here on behalf of Mr. Peter Elia from University of Dar es salaam. I am asking you to participate into a study titled ***“Modelling Determinants for Accessibility and Burden of Out-Of-Pocket Healthcare Expenditure in a Rural and Urban Area in Dodoma.”*** During the interview, a researcher will document your responses and store them confidentially, which will later be destroyed after report writing. During reporting we will not mention your name at anyway and no information related to your office that will be shared in way that will implicate you.

1. Do you have any questions? Yes ☐ No ☐
2. Can I start Interviewing you? Yes ☐ No ☐
3. District name \_\_\_\_\_
4. Ward name (if required) \_\_\_\_\_
5. Enumerator Name \_\_\_\_\_
6. Name of the Office/Institution \_\_\_\_\_
7. Position/Title of the officer interviewed (for analysis only) \_\_\_\_\_
8. Main function /role of the Office \_\_\_\_\_
9. Who are healthcare services stakeholders in your area?
10. Please list categories and number of healthcare service providers in your area dispensary, health center....
11. Please comment on the status of healthcare services accessibility in terms of:
  - a. Physical accessibility
  - b. Financial resources/ability to pay
  - c. # of human resource – do we have enough staff
  - d. Quality of human resource – do we have qualified staff
12. What factors affecting healthcare outcomes in your area as per the:
  - a. Physical accessibility
  - b. Financial resources
  - c. # of human resource
  - d. Quality of human resource
13. Please comment on distance between households and health facility services: most far household \_\_\_\_\_ kms and Closest household \_\_\_\_\_ kms
14. Please comment on the ratio of number of staff vs facility population to be served
15. Does health care facilities have the enough and quality required
  - a. Structures – buildings
  - b. Equipments

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16. Are there policies at hand that are protecting the financially disadvantaged population segment and yet still give them access to healthcare services? What are the policies?
  17. Do you think that those who seek healthcare services are later faced with financial hardship? Why? How do they avoid it?
  18. How do most people pay for healthcare services in your area? Why?
  19. What is being done to improve the healthcare service accessibility situation in your area?
  20. What health insurance schemes present in your area?
  21. Which one is more popular than the others? Why
  22. What is the status of enrolment into mandatory and voluntary pre-payment schemes?
  23. Proportionally are many people in your areas insured?
  24. If yes, -to what scheme?
  25. What are the conditions/procedures for enrolment in to the scheme?
  26. Those who are not enrolled into healthcare insurance schemes what are the reasons?
  27. What are challenges facing those who are not enrolled into pre-paid health financing program?
  28. Is there difference in service quality of services between pre-paid/insured and those who pay in cash
  29. Please comment on use of OOPE in your area
  30. Factors that influence household to enrol into healthcare prepayment scheme
    - a. Provider related factors
    - b. Scheme related factors
    - c. Household preference related factors
  31. Factors that influence household OOP medical expenditures
  32. Factors /determinants for allocation/construction of health facilities?
  33. What factors affect the status of household enrolment in the community health insurance program