

KII GUIDE FOR THE DISTRICT HEALTH OFFICERS

Name of the District:	
Name of the DHO:	
Gender of the DHO:	

ASSESSMENT OF BARRIERS TO EFFECTIVE UTILIZATION OF IMMUNIZATION SERVICES IN UGANDA: *KEY INFORMANT INTERVIEW TOOL*

Introduction: This is to introduce you to a study assessing the factors limiting effective access to immunisation services in Uganda. The study is aimed at understanding access and utilization of immunization services in Uganda. As a key stakeholder, you are requested to respond to the questions listed below. Your responses will be treated confidentially and the findings used only to improve the expanded programme on immunization services in Uganda. Thank you in anticipation of your cooperation.

- 1) Briefly explain the role of your office in the vaccines supply chain system?
- 2) Do you currently receive any funding to support (in kind or cash) immunization awareness campaigns in this District? *Probe for the funding sources and the adequacy.*
- 3) How would you describe the current immunization coverage in your district? *Probe for low or high coverage and the reasons. Probe for the most affected antigens.*
- 4) If the current rate of fully immunized children is below the National target, what are the challenges contributing to the low immunisation coverage?
- 5) What are some of the best practices from the current vaccines delivery system to service delivery points?
- 6) What have been some of the challenges with the current vaccines delivery system?
- 7) In your opinion do health facilities in your district have designated staff to manage immunisation services? *If no probe for the implications. Probe for the low staffing levels and whether the district has advocated for recruitment of more EPI staff.*
- 8) Have you observed instances of vaccination hesitancy among mothers/care takers in this district?
- 9) What are the factors causing vaccine hesitancy in this district?
- 10) In your opinion, to what extent is the failure rate for adherence to full immunization schedule in this District? *Probe on a scale of 1-5*
- 11) Briefly explain reasons for failure to adhere to full immunization schedule in this District.

- 12) Are there instances of vaccines stockouts in health facilities in your District? *Probe whether stockouts are routine or a rare occurrence.*
- 13) Do you have sufficient cold chain storage facilities to store vaccine antigens sufficient for health facilities in your District?
- 14) How are vaccines transported from the District Vaccine Stores (DVS) to health facilities in this District? *Probe for any transport means/mode and the entity/person responsible for transportation costs.*
- 15) Are there any interventions/programs either by the District or Partners being implemented towards improving access to immunisation services in this District? *Probe for the specific interventions/programs and the partners and their impact.*
- 16) In your opinion, are there any other reasons affecting access to immunization services in this District? *Probe for social/culture, religion or any other factors*
- 17) Please give any recommendations on the improvement of access to immunization services in this District.