

KII Guide for EPI Focal Persons (ST5)

KII GUIDE FOR THE EPI FOCAL PERSONS

Name of the Health Facility:	
Name of the Respondent:	
Title of the Respondent:	
Age of the Respondent	
How long have you served as an EPI focal person in this health facility?	

ASSESSMENT OF BARRIERS TO EFFECTIVE UTILIZATION OF IMMUNIZATION SERVICES IN UGANDA: *KEY INFORMANT INTERVIEW TOOL*

Introduction: This is to introduce you to a study assessing the factors limiting effective access to immunisation services in Uganda. The study is aimed at understanding access and utilization of immunization services in Uganda. As a key stakeholder, you are requested to respond to the questions listed below. Your responses will be treated confidentially and the findings used only to improve the expanded programme on immunization services in Uganda. Thank you in anticipation of your cooperation.

- 1) Briefly explain the immunisation schedule for this health facility?
- 2) How many villages does this HF serve?
- 3) To what extent do mothers in the communities served by this HF understand the essence of immunizing their children?
- 4) Does this HF conduct community out reaches to provide immunization services to children in the communities served by this health facility?
- 5) IF YES, how often are community out reaches conducted?
- 6) IF NO in 4 above, what could be the reasons why community immunization out reaches are not conducted or not conducted regularly?
- 7) Have you observed instances of vaccination hesitancy among mothers in the communities served by this health facility?
- 8) To what extent has vaccine hesitancy affected uptake of immunization services in this HF?
- 9) What are the factors causing vaccine hesitancy in the communities served by this health facility?
- 10) How have the following factors affected refusal or delay in accepting vaccine services in the communities served by this health facility?
 - a) Complacency-----
 - b) Convenience-----

c) Confidence-----

d) Distance to the vaccination points-----

- 11) Do you think there could be social/cultural or religious factors influencing access to immunization services in communities served by this health facility? *Probe for these factors*
- 12) Have you or someone you know ever had of instances of a child (ren) with bad reaction to a vaccine?
- 13) IF Yes above, to what extent has this information or misinformation affected the uptake of immunization services in this HF?
- 14) Do you think experiences of pain with past immunization prevent mothers in the communities served by this health facility to complete full immunization schedule?
- 15) In your opinion, to what extent is the failure to adhere to full immunization schedule in the communities served by this health facility? *Probe on a scale of 1-5*
- 16) Briefly explain reasons for failure to adhere to full immunization schedule in the communities served by this health facility. *Probe for factors like ignorance of mothers, workload of mothers, education level of mothers etc.*
- 17) Are there instances of vaccines stockouts in your health facility? IF Yes, how has this affected access to immunization services in this health facility? *Probe whether stockouts are routine or a rare occurrence.*
- 18) How does this health facility get vaccines from the District Vaccine Store (DVS)? *Probe for any transport means/mode and the entity/person responsible for transportation costs*
- 19) In your opinion, are there any other challenges affecting access to immunization services in this health facility?
- 20) What would you recommend improving access to immunisation services in this health facility?