

Jefferson Scale of Empathy

Health Professions Student version (HPS- version)

Use a **ball-point pen**. Mark one response for each item below.

For **ID Code**, write numerals completely inside the boxes, one numeral to a box.

Name (optional) _____

ID Code.....

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Date ____/____/____

Age:

- | | | | | | | |
|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|----------------------------------|
| ☐ < 19 | ☐ 19 - 21 | ☐ 22- 24 | ☐ 25 - 27 | ☐ 28 - 30 | ☐ 31 - 33 | ☐ 34 - 36 |
| ☐ 37 - 39 | ☐ 40 - 42 | ☐ 43 - 45 | ☐ 46 - 48 | ☐ 49 - 51 | ☐ >51 | |

Gender:

- ☐ Male ☐ Female

What is your degree program?

- | | | |
|--|--|---|
| ☐ Bioscience/Medical technology | ☐ Counseling/Psychology | ☐ Dentistry |
| ☐ Diagnostic Imaging | ☐ Nursing | ☐ Nurse Practitioner |
| ☐ Occupational Therapy | ☐ Ophthalmology/Optometry | ☐ Pharmacy |
| ☐ Physical Therapy | ☐ Physician Assistant | ☐ Public Health |
| ☐ Other _____ | | |

Year in this program:

- ☐ 1st year ☐ 2nd year ☐ 3rd year ☐ 4th year ☐ > 4th year

Please leave *Optional* fields blank unless otherwise instructed.

Optional field #1

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Optional field #2

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PLEASE CONTINUE ⇨⇨⇨



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Health Professions Student version (HPS-version)

Instructions: Using a ball-point pen, please indicate the extent of your agreement or disagreement with *each* of the following statements by marking the appropriate circle to the right of each statement.

Please use the following 7-point scale (*a higher number on the scale indicates more agreement*):
Mark one and only one response for each statement.

1-----2-----3-----4-----5-----6-----7
Strongly Disagree **Strongly Agree**

	1	2	3	4	5	6	7
1. Health care providers' understanding of their patients' feelings and the feelings of their patients' families does not influence treatment outcomes.	☐	☐	☐	☐	☐	☐	☐
2. Patients feel better when their health care providers understand their feelings.	☐	☐	☐	☐	☐	☐	☐
3. It is difficult for a health care provider to view things from patients' perspectives.	☐	☐	☐	☐	☐	☐	☐
4. Understanding body language is as important as verbal communication in health care provider - patient relationships.	☐	☐	☐	☐	☐	☐	☐
5. A health care provider's sense of humor contributes to a better clinical outcome.	☐	☐	☐	☐	☐	☐	☐
6. Because people are different, it is difficult to see things from patients' perspectives. ...	☐	☐	☐	☐	☐	☐	☐
7. Attention to patients' emotions is not important in patient interview.	☐	☐	☐	☐	☐	☐	☐
8. Attentiveness to patients' personal experiences does not influence treatment outcomes.	☐	☐	☐	☐	☐	☐	☐
9. Health care providers should try to stand in their patients' shoes when providing care to them.	☐	☐	☐	☐	☐	☐	☐
10. Patients value a health care provider's understanding of their feelings which is therapeutic in its own right.	☐	☐	☐	☐	☐	☐	☐
11. Patients' illnesses can be cured only by targeted treatment; therefore, health care providers' emotional ties with their patients do not have a significant influence in treatment outcomes.	☐	☐	☐	☐	☐	☐	☐
12. Asking patients about what is happening in their personal lives is not helpful in understanding their physical complaints.	☐	☐	☐	☐	☐	☐	☐
13. Health care providers should try to understand what is going on in their patients' minds by paying attention to their non-verbal cues and body language.	☐	☐	☐	☐	☐	☐	☐
14. I believe that emotion has no place in the treatment of medical illness.	☐	☐	☐	☐	☐	☐	☐
15. Empathy is a therapeutic skill without which a health care provider's success is limited. .	☐	☐	☐	☐	☐	☐	☐
16. Health care providers' understanding of the emotional status of their patients, as well as that of their families is one important component of the health care provider - patient relationship.	☐	☐	☐	☐	☐	☐	☐
17. Health care providers should try to think like their patients in order to render better care.	☐	☐	☐	☐	☐	☐	☐
18. Health care providers should not allow themselves to be influenced by strong personal bonds between their patients and their family members.	☐	☐	☐	☐	☐	☐	☐
19. I do not enjoy reading non-medical literature or the arts.	☐	☐	☐	☐	☐	☐	☐
20. I believe that empathy is an important factor in patients' treatment.	☐	☐	☐	☐	☐	☐	☐

THANK YOU!