

QUESTIONS ABOUT VOLUNTEERING AND NEW TECHNOLOGIES (Relatives)

Hello! We would like to know your opinion about some aspects related to the use of New Technologies between a volunteer and a patient or family member with whom he/she spends time, being able to be in a non face-to-face way through a screen or using a mobile phone or a tablet as another tool in a face-to-face accompaniment. There are no right or wrong answers, we want to know your opinion on different aspects of this topic, as this will help us to keep learning and growing in Cudeca's volunteer care programmes. It doesn't matter if you have never spent time with a volunteer before, your opinion is also very valuable to us.

Thank you very much for your time!

Volunteer Department.

Background information

1. Gender

- ☐ Male
- ☐ Female
- ☐ Others

2. Age

3. What is your relationship with the person you care for?

- ☐ Partner
- ☐ Mother/father
- ☐ Mother-in-law/father-in-law
- ☐ Daughter/son
- ☐ Another family member
- ☐ Friend
- ☐ Acquaintance/neighbour
- ☐ Others

Please specify:

4. What is your current living situation?

- ☐ Alone
- ☐ With spouse/partner
- ☐ With spouse/partner and children
- ☐ With children > 18 years old
- ☐ With other adult(s)
- ☐ In an institution
- ☐ Other

Please specify:

5. What is your highest completed level of education?

- ☐ Primary school
☐ Secondary school
☐ Tertiary vocational school
☐ College/university
☐ Other

5. On a scale of 1 to 10, if you or/and your relative have had an experience with a volunteer with whom you have had a conversation, how was/has the experience been?

1	2	3	4	5	6	7	8	9	10
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Very negative

Very positive

6. Tell us in your opinion what is the most useful way for you/ to spend time with a volunteer?

exclusively in person	1	2	3	4	5
face-to-face and with a technological device for some activities	1	2	3	4	5
some days face-to-face and others by telephone or video call	1	2	3	4	5
volunteer by telephone or video call, except for some face-to-face days	1	2	3	4	5
exclusively by telephone or video call	1	2	3	4	5
Others:					

7. On a scale of 1 to 5, how useful do you think it is for volunteers to use new technologies during their time with you/your relative?

1	2	3	4	5
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Not useful

Very useful

8. I think I have enough knowledge to make video calls and other activities via a tablet or phone

1	2	3	4	5
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Totally disagree

Totally agree

9. I find advantages in using the New Technologies when it comes to having a volunteer

1	2	3	4	5
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Totally disagree

Totally agree

10. Describe in a very brief way the main benefit of using new technologies during volunteering

11. I find disadvantages in using New Technologies when having a volunteer

1	2	3	4	5
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Totally disagree

Totally agree

12. Describe in a very brief way the main difficulty of using new technologies during volunteering

13. In what circumstances would you like to use New Technologies with the volunteer?

TECH-PH

Please continue to respond now to the following statements about new technologies in your daily use.

14. I think new technological devices are fun

1	2	3	4	5
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Totally disagree

Totally agree

15. Using technology makes my life easier

1	2	3	4	5
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Totally disagree

Totally agree

16. I like to buy the latest models and updates

1	2	3	4	5
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Totally disagree

Totally agree

17. Sometimes I am afraid that I will not be able to use the new technical functions

1	2	3	4	5
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Totally disagree

Totally agree

18. Nowadays, technological progress is so fast that it is very difficult to keep up with it

1	2	3	4	5
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Totally disagree

Totally agree

19. If I had had more support and help than I have today, I would have dared to try out new technological devices to a greater extent

1	2	3	4	5
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Totally disagree

Totally agree