

QUESTIONS ABOUT VOLUNTEERING AND NEW TECHNOLOGIES (HCP)

With the aim of finding out the current situation of palliative care organisations with volunteer programmes regarding the development of volunteer programmes that incorporate new technologies in the accompaniment of patients and families, and based on the Covid-19 pandemic, the Cudeca Institute for Studies and Research in Palliative Care is carrying out a Palliative Care research project in collaboration with the La Caixa Foundation through the Social Research Call 2020 and collecting contributions from these organisations through the following questionnaire.

We would be grateful if you could answer the following questions honestly. The data will be treated confidentially.

Your input and that of the other participating organisations, their professionals and volunteers will help us to continue to grow in the development of palliative care volunteer programmes.

Thank you very much for your participation!

Background information

1. **Gender:** ___ Male ___ Female ___ Others

2. **Age:** _____

3. **Profession**

- ☐ Physician
- ☐ Nurse
- ☐ Nursing assistant
- ☐ Coordinator
- ☐ Psychology
- ☐ Social worker
- ☐ Administration
- ☐ Physiotherapy

4. **How long have you been working in Palliative Care?:** _____

5. **On a scale of 1 to 10, how would you rate your experience working with volunteers?**

1	2	3	4	5	6	7	8	9	10
Very negative									Very positive

6. On a scale of 1 to 10, how useful do you think it is to include new technologies as a tool in the volunteer programme?

1	2	3	4	5	6	7	8	9	10
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Not useful

Very useful

7. On a scale of 1 to 5, how complex do you think it is for patients/families and volunteers to interact through new technologies?

1	2	3	4	5
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No complicated

Very complicated

8. In general, which of the following options do you think most benefit patients and families who have a volunteer? Please indicate as many options as you feel necessary.

Never	Llevaría el dispositivo de apoyo para alguna actividad concreta	Alternaría el voluntariado digital con el presencial	Lo haría digital excepto si algún día solicita el paciente/familiar que fuera presencial	Lo haría exclusivamente de manera digital
Others (please specify):				

9. On a scale of 1 to 5, do you think this volunteer programme would be beneficial for patients/families?

1	2	3	4	5
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No benefits

Very beneficial

10. I find advantages in using the New Technologies when it comes to having a volunteer

1	2	3	4	5
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Totally disagree

Totally agree

11. Describe in a very brief way the main benefit of using new technologies during volunteering

12. I find disadvantages in using New Technologies when having a volunteer

1	2	3	4	5
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Totally disagree

Totally agree

13. Describe in a very brief way the main difficulty of using new technologies during volunteering

14. Have you ever experienced situations in which new technologies would have been useful to use?

TECH-PH

Please continue to respond now to the following statements about new technologies in your daily use.

15. I think new technological devices are fun

1	2	3	4	5
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Totally disagree

Totally agree

16. Using technology makes my life easier

1	2	3	4	5
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Totally disagree

Totally agree

17. I like to buy the latest models and updates

1	2	3	4	5
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Totally disagree

Totally agree

18. Sometimes I am afraid that I will not be able to use the new technical functions

1	2	3	4	5
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Totally disagree

Totally agree

19. Nowadays, technological progress is so fast that it is very difficult to keep up with it

1	2	3	4	5
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Totally disagree

Totally agree

20. If I had had more support and help than I have today, I would have dared to try out new technological devices to a greater extent

1	2	3	4	5
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Totally disagree

Totally agree