

QUESTIONS ABOUT VOLUNTEERING AND NEW TECHNOLOGIES (Volunteers)

Hello! We would like to know your opinion about the accompaniment that volunteers provide to patients and their families through NNTT, i.e. accompanying them in a non-face-to-face way through a screen or using a mobile phone or tablet as another tool in a face-to-face accompaniment. There are no right or wrong answers, we want to know your opinion on different aspects of this topic, as this will help us to continue learning and growing in Cudeca's volunteer care programmes.

Thank you very much for your time!

Volunteer Department.

Background information

1. Gender

- ☐ Male
- ☐ Female
- ☐ Others

2. Age

3. In which Assistance Volunteering Programme do you collaborate?

- ☐ Home care
- ☐ In-patient unit
- ☐ Day care unit
- ☐ Transport assistance

4. How long have you been volunteering in Palliative Care?

5. What is your highest completed level of education?

- ☐ Primary school
- ☐ Secondary school
- ☐ Tertiary vocational school
- ☐ College/University
- ☐ Other

6. On a scale of 1 to 10, what is your experience as an assistance volunteer?

1	2	3	4	5	6	7	8	9	10
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Very negative Very positive

7. In your opinion, please tell us what is most useful for your volunteering

exclusively in person	1	2	3	4	5
face-to-face and with a technological device for some activities.	1	2	3	4	5
some days face-to-face and others by telephone or video call.	1	2	3	4	5
volunteer by telephone or video call, except for some face-to-face days	1	2	3	4	5
exclusively by telephone or video call.	1	2	3	4	5
Others:					

8. On a scale of 1 to 5, please indicate to what extent you think that incorporating new technologies in the volunteer programme is beneficial for patients/families?

1	2	3	4	5
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Nothing beneficial Very beneficial

9. I find advantages in using the New Technologies when it comes to having a volunteer

1	2	3	4	5
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Totally disagree Totally agree

10. Describe in a very brief way the main benefit of using new technologies during volunteering

11. I find disadvantages in using New Technologies when having a volunteer

1	2	3	4	5
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Totally disagree Totally agree

12. Describe in a very brief way the main difficulty of using new technologies during volunteering

13. On a scale of 1 to 5, do you think you would need training to learn how to use the new technologies needed to accompany via a phone or tablet?

1	2	3	4	5
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Totally disagree

Totally agree

14. On a scale of 1 to 5, do you think you would need training to develop the necessary skills to be able to accompany patients and relatives via a phone or tablet? For example to initiate conversations, manage silences, how to support without physical contact, etc.

1	2	3	4	5
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Totally disagree

Totally agree

15. When would you use new technologies in your volunteering when accompanying patients?

TECH-PH

Please continue to respond now to the following statements about new technologies in your daily use.

16. I think new technological devices are fun

1	2	3	4	5
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Totally disagree

Totally agree

17. Using technology makes my life easier

1	2	3	4	5
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Totally disagree

Totally agree

18. I like to buy the latest models and updates

1	2	3	4	5
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Totally disagree

Totally agree

19. Sometimes I am afraid that I will not be able to use the new technical functions

1	2	3	4	5
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Totally disagree

Totally agree

20. Nowadays, technological progress is so fast that it is very difficult to keep up with it

1	2	3	4	5
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Totally disagree

Totally agree

21. If I had had more support and help than I have today, I would have dared to try out new technological devices to a greater extent

1	2	3	4	5
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Totally disagree

Totally agree