

Supplementary Material 2: Semi-Structured Interview Guides

The following questions were asked to program representatives, particular to their program type.

Interview Guide Group A

Combined pediatric palliative care model (hospital-based program + dedicated pediatric hospice)

Early development of the PPC team and hospice:

- 1) Could you tell us a little bit about the story of how your hospice and team started?
- 2) In reflecting on your PPC team and hospice's evolution, what were the most significant milestones or challenges? How did you overcome them?
 - a) Were there system-level barriers or supports (e.g., federal or provincial policies, healthcare infrastructure) that impacted your progress?

Current model and structure:

- 1) Thinking about your PPC program today, what aspects of the program are working particularly well?
 - a) Are there areas you feel could be improved?
- 2) What do you see as the benefits and challenges of operating with a shared PPC team and hospice model?
- 3) Could you share any insights on how care delivery has changed over time since your hospice opened?

Reflections on care and future directions:

- 1) In the survey, you mentioned [*specific goal(s) – team to fill beforehand*]. Could you expand on how your team measures success or evaluates this goal in practice?
- 2) Looking ahead, what are the biggest opportunities or challenges you foresee for your PPC program and hospice in the next decade?
 - a) What would help you achieve these goals?
- 3) What advice would you give to new PPC teams or those looking to develop a pediatric hospice?

Closing questions:

- 1) Is there anything we haven't covered that you think is important for us to understand about your program, team, or hospice?
- 2) Do you have any final thoughts or reflections you'd like to share?

Survey Group B

Hospital-based program (no dedicated pediatric hospice)

Early development of the PPC team and program:

- 1) Could you tell us a little bit about the story of your team/program and how it started?
- 2) In reflecting on your PPC team and program's evolution, what were the most significant milestones or challenges? How did you overcome them?
- 3) Has there ever been any consideration of starting a children's hospice? If so, what challenges or barriers do you anticipate or have you encountered?
 - a) Are there system-level barriers or supports (e.g., federal or provincial policies, healthcare infrastructure) that would impact your answer?

Current model and structure:

- 1) Thinking about your PPC program today, what aspects of the program are working particularly well?
 - a) Are there areas you feel could be improved?
- 2) Without a dedicated children's hospice, how does your team support families outside of hospital?
 - a) Can you give examples of how you used resources differently to make up for the lack of a pediatric hospice? Have you developed any unique collaborations in community?
 - b) How do parents currently access respite supports? Are these supports perceived to be adequate?
- 3) How would care delivery change if you had access to a dedicated pediatric hospice or respite facility?

Reflections on care and future directions:

- 1) In the survey, you mentioned [*specific goal(s) – team to fill beforehand*]. Could you expand on how your team measures success or evaluates this goal in practice?
- 2) Looking ahead, where do you see your PPC program evolving over the next decade??
 - a) What would help you achieve that vision?

Closing questions:

- 1) Is there anything we haven't covered that you think is important for us to understand about your program and team?
- 2) Do you have any final thoughts or reflections you'd like to share?

Appendix: Survey Group C
Free-standing children's hospice

Early development of the PPC team and hospice:

- 1) Could you tell us a little bit about the story of how your hospice started?
- 2) What did the initial relationship look like between the hospital and hospice? How has this evolved over time?
- 3) In reflecting on your hospice's evolution, what were the most significant milestones or challenges? How did you overcome them?
 - a) Were there system-level barriers or supports (e.g., federal or provincial policies, healthcare infrastructure) that impacted your progress?

Current model and structure:

- 1) Thinking about your hospice today, what aspects of the program are working particularly well?
 - a) Are there areas you feel could be improved?
- 2) What do you see as the benefits and challenges of having a dedicated children's hospice?
 - a) Are there challenges to sustaining this model?
- 3) Could you share any insights on how care delivery has changed over time since your hospice opened?

Reflections on care and future directions:

- 1) In the survey, you mentioned [*specific goal(s) – team to fill beforehand*]. Could you expand on how your hospice measures success or evaluates this goal in practice?
- 2) Looking ahead, what are the biggest opportunities or challenges you foresee for your hospice in the next decade?
 - a) What would help you achieve these goals?
- 3) What advice would you give to PPC teams in development or those looking to start a hospice?

Closing questions:

- 1) Is there anything we haven't covered that you think is important for us to understand about your hospice?
- 2) Do you have any final thoughts or reflections you'd like to share?