

INTERVIEW GUIDE (translated for the manuscript)

The interview guide was used solely to support the researcher during the interviews. Interviews were conducted either face-to-face, via video call, or by telephone according to the participant's preference. Individual interviews were conducted at a location most convenient for the participant.

1) AT THE BEGINNING OF THE INTERVIEW (approximately 5 min)

The researcher introduces herself to the participant, confirms that recording is possible, and explains how the interview will proceed.

The researcher confirms that the participant still wishes to take part in the study and that the informed consent previously provided remains valid.

The researcher also reviews the participant's rights before the interview begins: participation is voluntary, and the participant has the right to withdraw from the study at any time without providing a reason. Data collected up to the point of withdrawal may still be used in the study.

The researcher reminds the participant that breaks may be taken during the interview if necessary and that the interview may be paused or continued at a later time.

2) COMPLETION OF THE BACKGROUND INFORMATION FORM (approximately 20 min)

3) CONDUCTING THE INTERVIEW BASED ON THE INTERVIEW GUIDE BELOW (approximately 1 hour)

After completion of the background information form, the researcher informs the participant that the audio recording is on.

The interview topics included in the interview guide were developed based on the literature review (1-4). **The present study reports findings from Topic 1.**

Topic 1

Could you describe your experiences of providing home-based end-of-life care, including physical care and symptom management?

Topics 2–4, overview of the interview topics (findings from topics 2–4 will be reported separately.)

- Information, support, and guidance received during home-based end-of-life care.
- Information, support, and guidance that informal caregivers would have wished to receive during home-based end-of-life care.
- Suggestions for improving the process of providing information, support, and guidance during home-based end-of-life care.

4) AT THE END OF THE INTERVIEW (approximately 5 min)

The researcher turns off the recorder and thanks the participant for taking part in the study. The researcher ensures that the participant is feeling well and informs them of the possibility of discussing any issues arising from the interview with a psychologist from the Hospital-at-Home service.