

In the name of Allah

Dear respondent:

This questionnaire has been designed to gather your thoughts on the consultation of herbal medicines in the pharmacy. The findings will contribute to a student thesis (Dr. Hajian). We aim for these results to help enhance the experiences of patients and users of herbal medicines.

The researcher guarantees that your responses will remain confidential, and the results will be presented in aggregate form. Your sincere feedback can significantly improve the care of patients who come to the pharmacy.

Thank you!

Hajian - Pharmacy student at Shiraz University of Medical Sciences

For more information you might contact 07132378980

Gender: Male ☐ Female ☐

Age (years):

What is your relationship to the patient (Herbal medicine user)?

I myself the user of herbal medicine (The patient) ☐ I am a relative of the patient ☐

(your family relationship with the patient)

Place of Living:

Capital of the province ☐ Town ☐ Village ☐

Level of education:

Under diploma ☐ Diploma ☐ Bachelor's degree ☐ Master's degree and above ☐ Other:

Occupation/Job:

Unemployed ☐ Housewife ☐ Worker ☐ Cultural/ Teacher ☐ Government employee ☐ Company or private sector employee ☐
Workshop/factory/private company owner ☐ Freelancer ☐ High school pupil or University student ☐ Other:

Based on your experience, how effective have the herbal medicines you've used in the past year been for your (patient)?

Very much ☐ Much ☐ Some ☐ Little ☐ Very little ☐

Which herbal medicines did you use most frequently in the past year? (Feel free to select multiple options if needed.)

Strengthening supplement ☐ Obesity or slimming supplement ☐ Anti-cough ☐

Kidneys and ducts ☐ Hair, skin and beauty ☐ Depression or improving sleep ☐

Strengthening the immune system ☐ Improving sexual function ☐ Constipation ☐

Other items:

How do you get to know the herbal medicines that you have prepared in the last year?

Recommendation of relatives and relatives for consumption ☐ Commendation of a doctor ☐ Recommendation of one of the health care personnel ☐ In the pharmacy, they have guided me ☐ I have seen its advertisement on the radio or TV ☐ Advertisement on satellite ☐ Advertisement on internet pages ☐ Other items:

In my opinion, herbal medicine is better than chemical medicine.

Completely agree ☐ Agree ☐ Somewhat agree ☐ Disagree ☐ Completely disagree ☐

In my opinion, the cost of treatment with herbal medicines is lower than the cost of chemical medicines.

Completely agree ☐ Agree ☐ Somewhat agree ☐ Disagree ☐ Completely disagree ☐

Do I think herbal medicines have fewer side effects than chemical medicines?

Completely agree ☐ Agree ☐ Somewhat agree ☐ Disagree ☐ Completely disagree ☐

Would you personally recommend the herbal medicines you have tried to others?

Yes ☐ No ☐

How do you usually get herbal medicines from the pharmacy?

With a doctor's prescription ☐ Freely and without a doctor's prescription ☐

Do you think receiving herbal medicines requires consultation with a doctor or pharmacist?

To use herbal medicines, you should consult a doctor or pharmacist ☐

Herbal medicines are completely natural and harmless and do not require medical advice ☐

Some herbal medicines need consultation before use, while others can be obtained based on personal experience without prior consultation ☐

How do you typically recognize the pharmacist when you visit the pharmacy?

I recognize the pharmacist from his different clothes from the rest of the staff ☐

His place to sit in the pharmacy was clear and different from the others ☐

I know him from the drug explanations he gives to other patients ☐

When the rest of the staff called him doctor, I knew him ☐

Usually, I can't recognize the pharmacist's doctor ☐

I know him from his label or ID card ☐

Other items

About how many times in the past year have you visited the pharmacy to obtain herbal medicines (for yourself or for others)?

Never ☐ 1-2 time/s ☐ 3-5 times ☐ more than 5 times ☐ I don't know ☐

Which pharmacy do you typically go to for herbal medicines?

It doesn't make any difference and I can go to any pharmacy ☐

I often go to the pharmacy near our house ☐

Because my medicine is special, I often go to special pharmacies that have the medicine ☐

I often go to a pharmacy where I like the behavior of the staff ☐

I often go to pharmacies near the doctor's office ☐

Other pharmacies:

How much medical advice about herbal medicines would you like to receive at the pharmacy?

I don't know, I haven't thought about it yet ☐

I don't want to, because it is time-consuming and causes me to procrastinate ☐

I don't want to, because I know how to take herbal medicines ☐

I would like to be explained about herbal medicines ☐

Only if I have a question, it will be answered ☐

**Overall, how many times has the pharmacist provided you with information about herbal medicines in the past year?
(Including usage methods, side effects, interactions with food, etc.)?**

Never ☐ 1-2 time/s ☐ 3-5 times ☐ more than 5 times ☐ Always ☐ don't know ☐

Have you contacted a pharmacy by phone for advice on herbal medicines in the past year?

Never ☐ 1-2 time/s ☐ 3-5 times ☐ more than 5 times ☐ Always ☐ don't know ☐

Table 1: How many times has the pharmacist provided you with explanations in the following situations during your visits to pharmacies in the city over the past year?

No.	In the past year, how much information has the pharmacist provided about?	Always	I often (mostly)	Sometimes	Never	I don't know
1	The proper method for taking prescribed herbal medicines	Always	I often (mostly)	Sometimes	Never	I don't know
2	Side effects of herbal medicines	Always	I often (mostly)	Sometimes	Never	I don't know
3	Interaction of herbal medicines with each other	Always	I often (mostly)	Sometimes	Never	I don't know
4	Interaction of herbal medicines with food	Always	I often (mostly)	Sometimes	Never	I don't know
5	The interaction of herbal medicines with chemical medicines, contraceptive pills, etc.	Always	I often (mostly)	Sometimes	Never	I don't know
6	The way herbal medicine functions within your body and its underlying mechanism	Always	I often (mostly)	Sometimes	Never	I don't know
7	The cost of herbal medicines	Always	I often (mostly)	Sometimes	Never	I don't know
8	Signs and symptoms of improvement in health through the use of herbal medicines	Always	I often (mostly)	Sometimes	Never	I don't know

Table 2: Reflect on your experience visiting city pharmacies over the past year and indicate your level of agreement with each of the following statements.

No.	In the past year ...	I strongly agree	I agree	I have no opinion	Disagree	I strongly disagree	I have not had a case
1	The pharmacist's explanations regarding herbal medicines have been clear and easy for me to understand.	I strongly agree	I agree	I have no opinion	Disagree	I strongly disagree	I have not had a case
2	The pharmacist's method has heightened my interest in seeking medical advice about herbal medicines.	I strongly agree	I agree	I have no opinion	Disagree	I strongly disagree	I have not had a case
3	The pharmacist has been supportive and efficient in selecting and purchasing the appropriate herbal medicine for my condition.	I strongly agree	I agree	I have no opinion	Disagree	I strongly disagree	I have not had a case
4	When purchasing herbal medicine, the pharmacist inquired about my underlying health conditions (such as diabetes, high blood pressure, kidney issues, etc.) or my status regarding pregnancy and breastfeeding.	I strongly agree	I agree	I have no opinion	Disagree	I strongly disagree	I have not had a case
5	Overall, I am pleased	I strongly	I agree	I have no	Disagree	I strongly	I have not had

	with the quality of advice on herbal medicines that I have received at pharmacies up to this point.	agree		opinion		disagree	a case
6	I accept that there will be an additional fee added to the cost of my prescription for the herbal medicine consultation.	I strongly agree	I agree	I have no opinion	Disagree	I strongly disagree	I have not had a case