

Appendix 1: The data collection questionnaire

Patient checklist in the emergency department (ED) of Al-Zahra University Hospital									
Row	How patient recourse		Radiology	laboratory	Consult	Electrocardiogram (ECG)	Time of patient transfer to a hospital wards by a physician	personal Satisfaction	Discharge
No	Visit date	time of doing request time		admission time	request time	request time	time of doing	Time of discharge	Date of discharge
Age	Triage time			response time	time of doing				
Sex	Triage level								
	Admission time								
	Patient's first visit by a specialist								
	Execution time order by nurses								
	request time								
	time of doing request time								
	admission time								
	response time								
	request time								
	time of doing								
	Time of patient transfer to a hospital wards by a physician								
	personal Satisfaction								
	Time of discharge								
	Date of discharge								