

Appendix A: INTERVIEW GUIDE

TOPIC: ELECTRONIC HEALTH RECORDS SYSTEM(EHRS): USER OPINION IN THE UPPER EAST REGIONAL HOSPITAL

A. LHIMS experience

1. can you describe your experience with using LHIMS at BRH?
2. How long have you been using LHIMS, and in what capacity?

B. User satisfaction

1. On a scale of 1 to 10, how satisfied are you with the LHIMS system? Can you explain your ratings?
2. What specific features of LHIMS do you find most helpful or challenging?

C. Availability of resources and Support system

1. What are the necessary resources (e.g., training materials, IT support) readily available for LHIMS users?
2. Can you share some of the challenges you encounter in accessing resources in the use of LHIMS
3. How would you describe the support system for LHIMS users at BRH?
4. Can you share any positive or negative experiences you've had with the support system?

D. User Behavior and Barriers

1. Could you describe your typical workflow when using LHIMS?
2. Are there specific behaviours or practices you've adopted in using LHIMS that you find effective?
3. Share any barriers or challenges in using LHIMS?
4. How do these barriers impact your overall experience with LHIMS?

E. Impact and perceived Benefits

1. How has LHIMS impacted your daily work or responsibilities?
2. Can you provide examples of specific situations where LHIMS has been particularly beneficial?
3. From your perspective, what are the primary benefits of using LHIMS?
4. What is your opinion on improvements in data accuracy since the implementing LHIMS

F. Conclusion

1. What specific recommendation will you make to improve LHIMs system
2. You may share any additional thing with your experience with LHIMs

END OF THE INTERVIEW

Thank you very much for your time and participation.