

Additional file 1

Interview questions

Would you like to describe how communication with relatives worked during the COVID-19 pandemic?

follow-up questions

- How do you think it worked?
- What was your role?
- Were there other people involved?
- How did it feel?
- Can you describe how it worked?
- Do you remember any specific situation?
- What could have facilitated the communication?
- What were the challenges?
- How have this changed over the past years?

What strategies did you use to communicate, support and inform the relatives about your patients during the Covid-19 pandemic?

follow-up questions

- Can you describe it?
- How did it work?
- Where or how did you learn to do that?
- Who did you work with?
- Could you describe such a situation?
- How did it feel?
- Was there anything that could have facilitated your work?
- What hindered your work?