

Dear Pharmacists

Code

We are trying to understand the process of patient counseling in community pharmacies. We greatly appreciate your help in filling this questionnaire. **Dr. Alaqeel S and Dr. Abanmy N. College of pharmacy, King Saud University.**

1. **Age:**

- ☐ 20-30 years old ☐ 31-40 years old ☐ 41-50 years old ☐ > 50 years old

2. **Degree:**

- ☐ BSc. ☐ PharmD ☐ Other:(Please specify)

3. **Nationality:**

- ☐ Saudi ☐ Non- Saudi (Please specify)

4. **How long have you been working as a community pharmacist?**

- ☐ Inside Saudi Arabia years ☐ Outside Saudi Arabia Years

5. **How long do you spend in the pharmacy/premise in a day?**

- ☐ Less than 8 hours ☐ From 8-12 hours ☐ More than 12 hours

6. **Do you have assistant employee in the pharmacy?**

- ☐ No
☐ Yes

if yes, are they ?

- ☐ Pharmacists ☐ Pharmacy technicians ☐ Others

7. **How long do you spend approximately for dispensing a single drug? seconds**

8. **Approximately, How many patients visit your pharmacy per day?**

WITH a prescription

- ☐ 0-10 ☐ 11-20 ☐ 21-30 ☐ 31-40 ☐ More than 40

WITHOUT a prescription

- ☐ 0-10 ☐ 11-20 ☐ 21-30 ☐ 31-40 ☐ More than 40

9. How often do you inform the patients about the following issues when dispensing a medication....

	Always	Usually	Often	Sometimes	Never
The purpose of medication or diagnosis	5	4	3	2	1
Dosing of the drugs	5	4	3	2	1
Information on how to use the medication and its application	5	4	3	2	1
Medication to be taken with food or on an empty stomach	5	4	3	2	1
Duration of use	5	4	3	2	1
Possible side effects					
Drug interactions	5	4	3	2	1
Food interactions	5	4	3	2	1
Importance of compliance	5	4	3	2	1
Storage conditions	5	4	3	2	1
Availability of generic medication	5	4	3	2	1

10. To which degree you agree to the following statements about your counseling

	Strongly Agree	Agree	Unsure	Disagree	Strongly Disagree
Patients are comfortable in consulting me about their medication/medical condition	5	4	3	2	1
I use all the opportunities to clarify patients understanding of my counseling	5	4	3	2	1
Patients understand the information I provide them	5	4	3	2	1
I confirm and clarify the understanding of the patient	5	4	3	2	1
I am satisfied with my counseling practice	5	4	3	2	1

11. To which degree you agree that the following are barriers for providing patient counseling in community pharmacies

	Strongly Agree	Agree	Unsure	Disagree	Strongly Disagree
Pharmacists have limited drug information resources	5	4	3	2	1
Pharmacists are too busy	5	4	3	2	1
Pharmacists do not have the patient medical history	5	4	3	2	1
Pharmacists lack confidence in their knowledge	5	4	3	2	1

Any other barriers?

THANK YOU FOR YOUR TIME