

Some example of practical improvements as a result from the reflections;

They started with "Tuesday reviews" practical exercise of equipment, such as pleural pump and routines including food routines such as handling of breast milk, dates of drugs to avoid throwing - reminder.

Distribute duties better, e.g. responsibility for the phone in the unit.

The wording in the SMS, in the event of a shortage of people, was changed so that staff understood what was going on.