

Supplementary File 1

Questionnaire: Perceptions of healthcare quality in the current rural healthcare system of Armenia: Focus groups from rural Armenia

1. What is quality healthcare for you?

1a. What do you understand by the term quality/what does it mean to you?

1b. How do you understand/what makes you think that [it] is high quality?

[probes: Do any of the following factors relate to quality healthcare: interactions with healthcare staff, medications, diagnostics, healthcare costs, access, role of specialty and subspecialty consultations]

2. What do you think is necessary to receive good or better healthcare?

[probes: Do any of the following factors relate to receiving good or better healthcare: interactions with healthcare staff, medications, diagnostics, healthcare costs, access, role of specialty and subspecialty consultations]

3. How do you understand/how do you determine that the healthcare you receive is quality healthcare?

[probes: Do any of the following factors relate to how you determine whether the healthcare you receive is of quality: interactions with healthcare staff, medications, diagnostics, healthcare costs, access, role of specialty and subspecialty consultations]

4. How do you understand that your doctor is qualified or that the healthcare you receive is high quality?

[probes: Do any of the following factors relate to how you determine whether your doctor is well qualified or you are receiving high quality healthcare: medications, diagnostics, healthcare costs, access, role of specialty and subspecialty consultations]

5. What factors make the healthcare you receive poor quality?

[probes: How do any of the following factors relate to care being of poor quality: interactions with healthcare staff, medications, diagnostics, healthcare costs, access, role of specialty and subspecialty consultations]