

Interview guide

Community acceptance and support
1. Where do people in your communities go for maternal and newborn health services? <i>Probes: Obstetricians, LHVs, midwives, TBAs</i>
2. What are your views about community approach towards community midwives for maternal and newborn services? <i>Probes: for deliveries, for antenatal care, birthing stations in community centers</i>
3. What barriers and facilitators do you think community midwives have in providing their services to community women? <i>Probes: cultural barriers, accessibility, knowledge and skills, societal pressure, costs, language, age</i>
Linkages between CMWs and facilities
4. Which secondary facility is approached mostly for referral services and why? <i>Probes: relation of obstetricians or nurses with CMWs, facility with maximum services, location and transport availability</i>
5. What is the process for referral from community clinics to secondary facilities? Do you see any role of CMWs in these facilities? <i>Probes: transport, documentation, telephonic calls, where and how to refer which type of cases</i>
6. Can you talk about the referral process and how do people find it? <i>Probes: documentation, transport, costs, accessibility, town, cities</i>
Dynamics between CMWs and other health care providers
7. What are your views about relation of midwives with other health care providers available in the district? <i>Probes: relation with LHVs, relation with secondary health facilities for referrals, relation with doctors, relation with TBAs</i>
8. What are your views about linking midwives with other health care providers available in the district? Are there any steps taken by the government to strengthen these linkages? <i>Probes: standard charges assigned for services to all CMWs, different charges according to individual patient</i>

Affordability of CMWs services
9. Are there any guidelines available for CMWs to charge for their services? <i>Probes: delivery charges, antenatal charges, referral charges, counseling charges</i>
10. What is the payment method followed for CMWs services? Or what would you recommend as a reasonable amount which could be affordable by poor and rural populations? <i>Probes: income from services, fixed salary, government stipend</i>
11. In your opinion what mechanism of service charges should be applied to CMWs services? <i>Probes: salary, patient ratio, stipend</i>
12. What and how investment is provided to CMWs to setup their clinics in community? <i>Probes: by government stakeholders, self-investment</i>