

Domain 1: Research team and reflexivity

Item	Description	Article Details
1	Interviewer/facilitator	The interviews were conducted by the lead researcher.
2	Credentials	Credentials in manuscript stated.
3	Occupation	Occupation mentioned.
4	Gender	Gender mentioned.
5	Experience and training	Experience mentioned.
6	Relationship established	Researcher explained study objectives before interviews.
7	Participant knowledge of the interviewer	Informed of research purpose.
8	Interviewer characteristics	Interviewer characteristics stated.

Domain 2: Study design

Item	Description	Article Details
9	Methodological orientation	Directed content analysis (Graneheim & Lundman, 2004)
10	Sampling	Purposive sampling
11	Method of approach	Participants were approached in person and informed about the study.
12	Sample size	36 participants
13	Non-participation	None declined
14	Setting of data collection	Interviews were conducted at a location preferred by the participants.
15	Presence of non-participants	Only the interviewer and the participant were present during the interviews.
16	Description of sample	Demographic details such as gender, occupation, roles were provided.
17	Interview guide	Semi-structured interviews were used, and the some of the questions was included.
18	Repeat interviews	No repeat interviews conducted.
19	Audio/visual recording	Audio recordings were used.
20	Field notes	Non-verbal behaviors were recorded.
21	Duration	30–45 minutes per interview.
22	Data saturation	Achieved at 32 interviews; 4 more conducted to ensure.
23	Transcripts returned	Participants reviewed transcriptions (member check).

Domain 3: Analysis and findings

Item	Description	Article Details
24	Number of data coders	one main coder (lead researcher)
25	Description of the coding tree	Summarized in results – themes/subthemes listed.

26	Derivation of themes	Themes were derived using directed content analysis.
27	Software	MAXQDA 10 was used.
28	Participant checking	Participant checking was done for data accuracy.
29	Quotations presented	Multiple direct quotes provided with participant IDs.
30	Data and findings consistency	Well-supported with quotes.
31	Clarity of major themes	Clearly presented in text and tables.
32	Clarity of minor themes	Sub-themes are shown under major ones.