

Survey on the health emergency response capacity of community health service centers

Hello! This survey aims to understand the emergency response capacity of community health service centers and provide a reference basis for improving and enhancing their health emergency response capabilities. Please, based on your actual situation, tick the appropriate option or fill in the blank. There is no right or wrong in the content you fill in, and it will be kept completely confidential. Thank you for your support!

Part One: Your basic information

1. Gender: ① Male ② Female
2. Age (y): ① 18 - 30 years old; ② 31 - 40 years old; ③ 41 - 50 years old; ④ 51 - 60 years old; ⑤ 61 years old and above
3. Political affiliation : ① Public ② Communist youth league member ③ Party membership aspirant ④ Probationary party member ⑤ CCP (Chinese communist party) Member
4. Academic degree : ① Junior high school and above ② High school/technical Secondary school ③ Junior or community college ④ Bachelor' s degree and above
5. Marital status: ① Single ② Married ③ Divorced and other
6. Position : ① Doctor ② Nurse ③ Medical technician ④ Preventive medicine ⑤ Administration ⑥ Other
7. Professional title: ① No professional title ② Primary ③ Middle ④ Senior
8. Working time: ① $\leq$ 1 year ② 1 - 3 years ③ 4 - 6 years ④ $\geq$ 6 years
9. Does your workplace have a system for identifying hazards and risk management: ① Yes ② No ③ Don' t know
10. Do your workplace have a clear accountability system for public health emergencies: ① Yes ② No ③ Don' t know
11. How do you think smart tools (such as health codes, 5G networks, artificial intelligence, the Internet of Things, etc.) have contributed to the prevention and control of the COVID-19 pandemic: ① Very helpful ② Helpful ③ Average
12. Type of community you work in: ① High - end community ② Ordinary community ③ Aging community

Part Two: Cultural values (Please put a tick “√” in the appropriate option.)

Cultural values	① Strongly disagree	② Disagree	③ Don't know	④ Agree	⑤ Strongly agree
A1 Members of the organization you belong to share a common goal and mission	①	②	③	④	⑤
A2 The organization you are part of has a culture wall that promotes the vision and cultural characteristics of the organization	①	②	③	④	⑤
A3 In the daily affairs management, the organization you are part of deeply integrates socialist core values into organizational activities	①	②	③	④	⑤

Part Three: Structural Social Capital

Network Interaction	① Strongly disagree	② Disagree	③ Don't know	④ Agree	⑤ Strongly agree
B1 Members within your organization have close ties.	①	②	③	④	⑤
B2 Interpersonal relationships among members of your	①	②	③	④	⑤

organization are harmonious					
B3Communication and collaboration among members of your organization are smooth	①	②	③	④	⑤
Network Size ① Strongly disagree② Disagree③ Don't know④ Agree⑤ Strongly agree					
B4Your organization has a significant number of members (15 or more) who have cooperative relationships with other organizations	①	②	③	④	⑤
B5Your organization has a substantial number of members (15 or more) with close relationships with other organizations	①	②	③	④	⑤
B6Your organization has a large number of volunteers (more than 15)	①	②	③	④	⑤
Community Engagement① Strongly disagree② Disagree③ Don't know④ Agree⑤ Strongly agree					
B7During the COVID-19 pandemic, your organization and the residents were able to work together in solidarity to prevent and control the epidemic or other public health emergency activities	①	②	③	④	⑤
B8During the COVID-19 pandemic, the majority of party members played a pioneering and exemplary role, becoming an important force in organizing and mobilizing the masses and enhancing the social participation network	①	②	③	④	⑤
B9You believe that emergency collaboration within the community is very important in the event of a public health emergency outbreak	①	②	③	④	⑤

Part Four:Relational Social Capital

Community Trust ① Strongly disagree② Disagree③ Don't know④ Agree⑤ Strongly agree					
C1When other members in the community tell you that an emergency will occur, you choose to believe	①	②	③	④	⑤
C2When the community health service center is overwhelmed with too many tasks, they will choose to ask for help from members of other organizations	①	②	③	④	⑤
C3When facing issues that cannot be resolved, they will seek the opinions of members from other organizations	①	②	③	④	⑤
Mutual Benefit ① Strongly disagree② Disagree③ Don't know④ Agree⑤ Strongly agree					
C4During the COVID-19 pandemic, you often help members of other organizations and residents in the community by providing masks or medications	①	②	③	④	⑤
C5During the outbreak of COVID-19, other organizations in the community often offer you assistance and guidance	①	②	③	④	⑤
C6You believe that emergency mutual assistance within the community is very important during the outbreak of public	①	②	③	④	⑤

health emergencies					
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Part Five: Cognitive Social Capital (Please tick the appropriate option.)

Cognitive Social Capital① Strongly disagree② Disagree③ Don't know④ Agree⑤ Strongly agree					
D1Your organization has a sound supervision mechanism and accountability system for dereliction of duty	①	②	③	④	⑤
D2Your organization has established a comprehensive emergency assessment system	①	②	③	④	⑤
D3Your organization has established a well-developed volunteer management system	①	②	③	④	⑤

Part Six: COVID - 19 Response Capacity (Please tick the appropriate option.)

F1 Set up checkpoints at alleys and community entrances with 24 - hour shift duty. Issue access passes to residents, conduct investigations and registrations of people entering and leaving, and carry out body temperature monitoring	①	②	③	④	⑤
F2Community residents have a sound governance participation mechanism, enabling them to voluntarily guide both residents and community workers to jointly participate in governance and prevention measures	①	②	③	④	⑤
F3 In the community, a sound collaborative mechanism can be established among the neighborhood committee, the owners' committee, and the property management company during the COVID-19 prevention and control work. This forms a joint force for joint prevention and control, which is conducive to improving the efficiency of community governance	①	②	③	④	⑤
F4 In the COVID-19 prevention and control work, grass-roots Party organizations have given full play to their role in organizational leadership, guiding the stable operation of prevention and control work (such as coordinating the supply of daily necessities and guiding community volunteers and Party members and cadres to work at the community level)	①	②	③	④	⑤
F5The organization utilizes smart tools such as big data (e.g., health codes, the Internet of Things, blockchain, etc.) to implement intelligent prevention and control, enhancing the participation of other departments and residents, and advancing the process of precise epidemic prevention and control	①	②	③	④	⑤
F6The organization establishes a seamless data sharing platform with other departments, maintaining dynamic data updates and breaking down information silos	①	②	③	④	⑤
F7The organization utilizes WeChat official accounts, mini-programs, etc., leveraging big data technology to collect community residents' medical needs during the epidemic	①	②	③	④	⑤

F8The organization informs residents about news relevant to their interests through various channels such as radio, newspapers, the internet, bulletin boards, and neighborhood communication methods	①	②	③	④	⑤
F9Participate in the corresponding "Smart Community" app, utilize big data to integrate service resources, and promote innovation in community governance and services	①	②	③	④	⑤
F10Strengthen the information skills training for the organization's staff to ensure the efficient use of the organization's intelligent devices	①	②	③	④	⑤
F11When facing the COVID-19 pandemic, the organization actively encouraged residents to get vaccinated and maintained good medical order during the vaccination process	①	②	③	④	⑤