

Topic guide: Individual interviews nurses

Theme	Questions
Introduction	How many years work experience do you have as a nurse? What type of ward do you work at (medical/surgical/psychiatric)? Percentage of employment? Are you a student or a specialist nurse?
Relation to previous knowledge/findings*	Can you tell me about your thoughts on incidents of omitted or delayed medication? How does it correlate with your own experience as a nurse? Are there medications that you consciously don't administer? (Follow up: Which? Why? Who decides?)
Incident reporting	What are your thoughts on incident reporting culture, based on your own experience? Have you experienced a special focus on a certain type of incidence, medication or medication type?
Incident reporting system	What are your thoughts on the incident reporting system, in general? On a scale of 1-5, how useful do you think the incident reports are? What happens to the reports in your workplace? Follow up?
Documentation	What are the documentation practices if a certain dose or medication has been decided omitted, based on your experience? If documented -where? (In the eMAR/post-it note/only oral communication)? Have you ever experienced coming to work and starting a shift, and seeing that a dose has not been administered and it hasn't been documented?
Causes for omitted medication	What are the causes for omitted or delayed medication, in your experience? (Any examples of conscious causes/situations? unconscious causes/situations?)
Strategies for prevention	What could be done to prevent incidents of omitted medication? What are your thoughts on reminders in the eMAR?

*Findings from review of incident reports from two hospitals in the regional health trust