



MASSACHUSETTS GENERAL HOSPITAL

Provider's Perceptions of Challenges to Respectful Maternity Care at MGH: Qualitative consent

Please complete the form below.

Thank you!

Study Title: Health Care providers' Perceptions of Challenges to Respectful Maternity Care at Massachusetts General Hospital

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Study Sponsor: Strength and Serenity Global Health Fund

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Who are we?

We are researchers from the Strength and Serenity Initiative to End Gender-Based Violence and the Department of Obstetrics & Gynecology at Massachusetts General Hospital.

What is the purpose of this study?

The purpose of this study is to identify obstetric care providers' perceptions of the underlying root causes of challenges to respectful maternity care during childbirth at MGH, to assess providers' attitudes about patient consent and disrespectful care, and to measure proportion of obstetric care providers at MGH who report disrespect and abuse.

Why am I being asked to participate?

You are being asked to participate because you are a clinician who works on the Labor and Delivery floor. About 50-100 people will participate in this study.

How did you obtain my contact information?

We emailed clinical leaders at MGH Labor and Delivery, and posted flyers on the L&D floor. You have accessed this page by clicking on the links from the email or flyer QR codes.

How long will it take?

We anticipate the interview to take approximately 30-45 minutes. You may skip any questions that you do not wish to answer.

What will happen if I take part in this study?

If you choose to participate, you will be interviewed one-on-one about your perspectives on barriers to respectful maternity care at MGH. The interview may take over the phone or on Zoom. The interview will be conducted by a research coordinator or research assistant. The interviewer will not work on the labor and delivery floor, and will have no peer or supervisory relationship with you. If

you choose to do so, you may also complete a survey about the same topic. You may take part in the survey, the interview, or both. After that your participation is complete. There is no follow up.

Do I have to participate in the study?

No. You can choose whether or not you would like to take part in this research. If you do not wish to participate, there is no obligation and this will not affect you in any way. Deciding not to participate won't affect professional standing or evaluations. If you agree to participate, you are free to change your mind at any time, at which time you can end the interview and your responses will not be saved. You can also withdraw from the study up to 30 days after the interview, without giving any reason, and without consequence.

How will I benefit from this study?

In the long term, we hope this will improve patient care and provider experience at MGH.

What are the possible discomforts or risks involved from being in this study?

Some questions in the survey address sensitive topics such as obstetrical violence. If you do not wish to answer any question for any reason, you can skip the question. You can also end the interview at any time. The MGH Employee Assistance Program (phone: 1-866-724-4327) is also available to connect you with mental health resources if you need them.

How will you handle my information and ensure confidentiality?

The interview will be recorded. The interviewer will be in a private location. Recorded audio files will be kept confidential and secure. The audio recording of the interview may be shared with a commercially available transcription service (Otter.ai) for the purpose of transcribing the information you share during the interview. You may opt out of automated transcription if you wish. All identifiable information (names, phone numbers, email addresses) will be removed from the interview transcripts. If you share personal stories (for example, stories of your experiences caring for patients), these will remain in the transcript. Your de-identified information will not be used or shared with other researchers.

What if I have questions about my rights as a research participant?

If you'd like to speak to someone not involved in this research about your rights as a research subject, or any concerns or complaints you may have about the research, contact the Mass General Brigham IRB at (857) 282-1900.

If you agree to participate, please sign your name, indicate your preferences, and enter your email in the form below. We will contact you to schedule an interview.

1) * must provide value

- ☐ I agree to participate in this research and have my interview audio recorded.
- ☐ I prefer to have my interview transcribed manually. If you do not check this box, the interview will be transcribed using a third-party speech-to-text transcription application (Otter.ai - for more information see <https://otter.ai/>) Please note, all responses transcribed in third-party applications will be kept secure, confidential, and anonymous.

2) Your contact email

* must provide value

3) Would you like to be emailed with the research results when the study is concluded?

Your email will NOT be connected with your interview responses.

- ☐ Yes, email me
- ☐ No, do not contact me

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