

Questionnaire- English version

Title: Value for solidarity: a proxy for peoples understanding and acceptance of the basic principles of community-based health insurance in rural Ethiopia

SECTION I: Household and Respondent's Background Characteristics

A. Demographic and socio-economic characteristics of respondents			
S.N	Questions and filter	Response categories & coding	Skip
101.	Participant's ID	_____	
102.	What is your age?	_____ Years	
103.	What is your sex?	Male 1 Female 2	
104.	What is your current marital status?	Single 1 Married 2 Divorced 3 Widowed 4	
105.	Place of residence	Rural 1 Semi-urban 2	
106.	Have you ever attended school?	Yes 1 No 2 → 108	
107.	What is the highest level of education you had completed?	Grade _____	
108.	What is your current occupation?	Farmer 1 Merchant 2 Daily worker..... 3 Other (Specify) 4	
109.	How would you rate the overall health of the household?	Poor 1 Moderate..... 2 Good 3	
110.	How many times any of a household member visited the outpatient unit of nearby health center in the past 12 months?	_____ visits	
111.	What is your households CBHI insurance status now	Active member..... 1 Ex-member 2	
112.	Your CBHI card number	_____	
113.	Year of enrolment to CBHI (see CBHI ID)	_____ E.C	
114.	Have you dropped out of CBHI after enrollment?	Yes..... 1 No 2 → 118	
115.	At what year did you drop out of CBHI? (see CBHI ID)	_____ E.C	
116.	Have you re-enrolled in CBHI after dropping out of the scheme?	Yes..... 1 No 2 → 118	
117.	When did you re-enrolled (see CBHI ID)	_____ year(E.C)	
118.	How many persons live in this household	_____ Persons	
119.	Is/was there a member of the family with clinically diagnosed chronic illness?	Yes 1 No 2	
120.	Was there a member of the family which was admitted in a hospital under a scheme member?	Yes..... 1 No 2	

B. Household wealth Characteristics			
No.	Questions and filter	Response categories & coding	skip
121.	What is the main source of drinking water for members of your household?	Piped Water 1 Tube well/borehole 2 Dug Well Protected well 3 Unprotected well 4 Water from Spring Protected spring..... 5 Unprotected spring..... 6 Surface water ¹ 7 Other (Specify) 8	
122.	What kind of toilet facility do members of your household usually use?	Ventilated improved pit latrine 1 Pit latrine with slab..... 2 Pit latrine without slab/open pit..... 3 No facility/bush/field 4	→ 124
123.	Do you share this toilet facility with other households?	Yes 1 No 2	
124.	What type of fuel does your household mainly use for cooking? <i>[Multiple option possible]</i>	Electricity 1 Kerosene 2 Charcoal 3 Wood 4 Shrubs/agricultural crop..... 5 Animal dung 6 Others (Specify)..... 7	
125.	What type of fuel does your household mainly use for source of light? <i>[Multiple option possible]</i>	Electricity 1 Lamp 2 Kerosene lamp 3 Solar light 4 Wood 5 Others (Specify)..... 6	
126.	How many rooms are used for sleeping?	 Rooms	
127.	How many of the following animals does this household own? <i>(If none, record '00')</i>	a. Milk cows, oxen or bulls..... b. Other cattle..... c. Horses/donkeys/mules d. Camels e. Goats/Sheep..... f. Chickens or other poultry..... g. Beehives	
128.	Does any member of this household own any agricultural land?	Yes..... 1 No 2	→ 130
129.	How many hectares of agricultural land do members of this household own?	Sq. meter..... or "Timad"	

¹ River/lake/dam/pond/ stream/canal/ irrigation channel etc.

130.	Does your household have:	Yes No a. Electricity 1 2 b. Radio 1 2 c. Television 1 2 d. Telephone (non-mobile)..... 1 2 e. Computer 1 2 f. Refrigerator 1 2 g. Table 1 2 h. Solar light 1 2 i. Bed with cotton/mattress..... 1 2	
131.	Does any member of this household own?	Yes No a. Watch 1 2 b. Mobile telephone 1 2 c. Bicycle 1 2 d. Motorcycle or scooter 1 2 e. Animal-drawn cart 1 2 f. Car or Truck 1 2 g. Bajaj 1 2	
132.	Does any member of this household have a bank account?	Yes 1 No 2	
133.	Main material of the FLOOR of the dwelling (observation)	Natural Floor 1 Earth/sand/dung Rudimentary Floor 2 Wood planks/Palm/bamboo Finished Floor 3 Parquet or polished wood Vinyl or asphalt strips Ceramic tiles/Cement/Carpet	
134.	Main material of the ROOF of the dwelling (observation)	Natural Roofing..... 1 No roof/thatch/mud/sod Rudimentary Roofing 2 Rustic mat/palm/bamboo/wood planks/wood cardboard Finished Roofing 3 Metal/corrugated iron /wood /cement /ceramic tiles/roofing shingles	
135.	Main material of the exterior WALL of the dwelling (observation)	Natural walls 1 No walls/Cane/palm/trunks/dirt Rudimentary 2 Bamboo with mud/stone with mud/uncovered adobe/plywood/ cardboard/reused wood Finished walls 3 Cement/stone with lime/cement/ bricks/cement blocks/covered adobe/wood planks/shingles	

SECTION II: Perception towards the scheme and its services

A. Value for solidarity		Strongly disagree	Disagree	Indifference	Agree	Strongly agree
201.	Membership contributions should be based on ability to pay, which means the poor will pay less	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
202.	Membership contributions should be independent of individual health risks, which means premiums should not differ due to differences in sickness	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
203.	Membership contributions should be independent of health care cost, which means that members will not be asked to pay a portion of their medical bills	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
B. Perceived financial risk protection						
204.	The scheme protects its members from selling important assets at the time of using health care	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
205.	The scheme protects its members from borrowing money at the time of using health care	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
206.	The scheme protects its members from out-of-pocket payment at the time of health care	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
C. Trust in scheme integrity						
207.	The scheme staff care about your health just as much or more than you do	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
208.	The scheme staff are completely honest and reliable	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
209.	You believe the scheme will pay for everything it is supposed to, even really expensive treatments	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
210.	You believe the scheme does good for the community	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
D. Perceived quality of care						
211.	Patients do not wait long in the health center to receive treatment	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
212.	The health facility serves all patients fairly	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
213.	Health care providers treated you with courtesy and respect	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
214.	Health care providers spent sufficient time to examine and discuss your health problem	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
215.	Health care providers listened to you carefully what you had to say	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
216.	Health professionals perform the necessary physical examinations	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
217.	The necessary Lab. and other tests are done	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
218.	All prescribed drugs are available on the spot	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
219.	You have confidence and trust in the health care providers examining and treating patients	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐
220.	Health care providers treat you with care and understand your concerns	1 ☐	2 ☐	3 ☐	4 ☐	5 ☐