

Appendix 2

Process Description for Recruitment to Interviews

Process description for recruitment of patient interviews

1. Information about Maze Out distributed

- The opportunity for interviews was provided to all patients who participated

2. Initial interest

- The research team followed up after 15 weeks, once the trial of Maze Out was completed, to inquire whether they were still interested in participating in an interview
 - **Yes: The interview was conducted**
 - **No response ***

3. Newsletters were sent to all participants about the opportunity of an interview

- Respond regarding interest in an interview
 - **Yes: The interview was conducted**
 - **No response ***

4. Direct request to the low engagement of playing Maze Out

- Respond regarding interest in an interview:
 - **Yes: The interview was conducted**
 - **No response***

5. Result:

- seven interviews conducted

*No participants declined to participate, but some did not respond to the follow-up, so an interview was never scheduled

Process description for recruitment of relative interviews

1. Information about Maze Out distributed

- Information about the opportunity for relative interviews was provided to all patients who participated

2. Initial interest

- The research team invited the relatives to get information about Maze Out and the opportunity for an interview after playing Maze Out for at least four weeks.
 - **Yes: The interview was conducted**
 - **No response ***

3. A newsletter was sent to all patients who participated about the opportunity of a relative interview

- Respond regarding interest in a relative interview. The research team invited the relatives to get information about Maze Out and the opportunity for an interview after playing Maze Out for at least four weeks
 - **Yes: The interview was conducted**
 - **No response***

4. Result:

- two interviews conducted

* No relatives declined to participate, but some did not respond to the invitation or the following correspondence, so an interview was never scheduled

Process description for recruitment of clinician interviews

1. Informed about Maze Out distributed

- Information about the opportunity for interviews after playing Maze Out

2. Initial interest

- The research team followed up after the clinicians had had the opportunity to play Maze Out for at least four weeks.
 - **Yes: The interview was conducted**

➤ **No response***

3. A newsletter was sent to the clinicians about the opportunity for interviews after having tested Maze Out

- Respond regarding interest in an interview after having tested Maze Out. The research team invited the clinicians to get information about Maze Out and the opportunity for an interview after playing Maze Out for at least four weeks

➤ **Yes: The interview was conducted**

➤ **No response***

4. Result:

- five interviews conducted

* No clinicians declined to participate, but some did not respond to the invitation or the following correspondence, so an interview was never scheduled